

Application Form**Profile**

courtneyamcross@gmail.com

Email Address

Courtney

First Name

Cross

Last Name

2050 Biscayne Drive

Home Address

Suite or Apt

Lewisville

City

TX

State

75067

Postal Code

Home: (214) 864-2019

Primary Phone

Alternate Phone

City of Denton

Employer

Assistant Community Services
Manager

Occupation

Are you a resident of Lewisville?☒ Yes ☐ No**Are you a resident of Castle Hills**☐ Yes ☒ No**Length of residency (Years) ***☒ 2**Are you a registered voter?**☒ Yes ☐ No**Voter registration number****Do you, your spouse or your employer have any financial interest, directly or indirectly, in matters that might come before the Board and Commission to which you seek appointment?**☐ Yes ☒ No**Do you, your spouse or your employer have any financial interest, directly or indirectly, in the sale to the City of any land, materials, supplies or service?**☐ Yes ☒ No

Which Boards would you like to apply for?

Park Board: Submitted

Please **Indicate your top three** preferences below for membership by completing each Board/Commission/Committee question below. This will assist Council if first choice is not available.

1st Preference

Planning and Zoning Commission

2nd Preference:

Park Board

3rd Preference:

Transportation Board

Interests & Experiences

Education *

☒ College

What was your college course study?

BA: Sociology; MA: Community Organizing

Other education (Please explain)

What is your occupational experience?

I have 4.5 years of work experience as a program director for a county-wide nonprofit, and I currently work in local government in Denton.

Areas of interest

I am interested in the vitality of my community and my neighbors.

Previous and Current Volunteer/Community Service

Please specify membership and give title and dates, and/or employment with all Boards, Commissions, Corporations, Non-Profit Entities, Agencies, or other Entities on any other government Board or Commission that you have held.

City of Denton Traffic Safety Commission, Member (2017-2018) League of Women Voters, Board Member/President (2015-Present) United Way of Denton County, Program Director (2016-2020) Community Housing Resource Partners, Board Member (2020-Present)

Do you currently serve on a City of Lewisville Board/Commission/Committee?

☐ Yes ☒ No

If you have reached three consecutive terms on a board that encourages board rotation (Policy Statement 1.0 Administration - Section VIII - Board/Commission/Committee Appointment Process), and no qualified applications are received for this board, do you wish to be reconsidered for another term?

☐ Yes ☐ No

Policy Statement - 1.0 Administration - Section VIII - Boards/Commission/Committee Appointment Process can be found at the following link:
<https://www.cityoflewisville.com/home/showdocument?id=17869>

Are you involved in any community activities?

☒ Yes ☐ No

Have you attended one or more meetings of the Boards/Commission/Committee for which you have applied?

☒ Yes ☐ No

Reasons for seeking appointment

Please write a brief narrative outlining your interests and qualifications for seeking appointment.

I am passionate about engaging with my local community, and contributing to local government.

[Courtney-Cross.pdf](#)

File(s) Upload

What do you hope to accomplish by serving on a Board or Commission?

I hope to provide crucial citizen input and direction to our vital Boards and Commissions, learn about City programs, meet my neighbors and ultimately increase my engagement with and understanding of the City of Lewisville.

What else would you like to tell us about yourself?

This is my second time applying to serve on a City of Lewisville Board or Commission. I am passionate about keeping local politics nonpartisan and focused on the direct impact of local policies on community members. I will serve diligently wherever I am assigned!

Applications are kept on file for a period of one (1) year. After that time it will be necessary to reapply and update the information herein if you wish to be considered for appointment.

I acknowledge and understand

By electronically submitting this application, you certify that all information on this form is represented accurately. The applicant further authorizes the City Council, or its designee, to verify any information. The applicant agrees to release and hold harmless the City from all claims incident to the verification of information contained herein. All information provided is considered public pursuant to the Texas Public Information Act.

☒ I Agree

Demographics

Some boards and commissions require membership to be racially, politically or geographically proportionate to the general public. The following information helps track our recruitment and diversity efforts.

Ethnicity

☒ Caucasian/Non-Hispanic

Political Party

☒ Prefer Not to Say

Gender

☒ Female

09/22/1989

Date of Birth

Courtney Cross

Lewisville, TX

courtneymcross@gmail.com

2148642019

Motivating organizations to flourish through effective program management is my passion. I value teams that are data-oriented and people-minded in their efforts to improve the world around them.

Authorized to work in the US for any employer

Work Experience

Assistant Community Services Manager

City of Denton, TX - Denton, TX

August 2020 to Present

- Oversee state and federal grant contracts for homeless and housing services
- Collaborate with community partners to develop and implement systems-change initiatives
- Facilitate city-wide homeless response team and coordinate collaborative efforts across departments
- Develop interdepartmental plans and processes for homeless response policies and procedures
- Manage staff responsible for internal and external federal and local grant programs
- Staff liaison for city council committee

Director of Homelessness Initiatives

United Way of Denton County - Denton, TX

February 2016 to August 2020

- Program Management: Lead implementation of county-wide process improvement initiative to prioritize people for available housing based on level of need.
- Data Analytics & Reporting: Implemented system for real-time data gathering and prioritization of households experiencing homelessness in Denton County; regularly develop and present data reports
- Grant Management: Awarded \$123,000 HUD COC Grant for Coordinated Entry programming; awarded \$100,000 grant from the City of Denton to sustain homeless initiatives; administered \$250,000 grant allocated by the Denton Housing Authority
- Strategic Planning: Own and manage comprehensive strategic plan to reduce homelessness in the county. Consult with multiple community organizations and city/county government to promote affordable housing projects.
- Policies & Procedures: Develop policy documents and process maps for internal and external operations.
- Advocacy: Liaise with local, state and federal representatives to inform legislation and funding initiatives.
- Fundraising/Marketing: Develop graphics, educational and web materials to promote programs and donation opportunities.

Client Experience Manager

Ironmark Advisors - Plano, TX

December 2014 to February 2016