



Denco Area 9-1-1 District

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To: Denco Area 9-1-1 District Partner Jurisdictions

Date: July 10, 2026

Subject: Denco Area 9-1-1 District Fiscal Year 2027 Budget and Financial Plan

The Denco Area 9-1-1 District Board of Managers, at its July 9, 2026 regular meeting, unanimously approved the “Draft” Denco Area 9-1-1 District Fiscal Year 2027 Budget and Financial Plan and authorized the District’s staff to make it available to all partner jurisdictions for review and comment. The draft Budget and Financial Plan is accessible via our website, www.denco911.gov/financial. On behalf of the Board, I request that your governing body review the budget and provide us with any comments prior to August 24, 2026.

For thirty-six years, dating to the district’s first 9-1-1 call on August 18, 1990, Denco has worked to deliver a reliable, state-of-the-art emergency communications system to the residents of our service area. The Fiscal Year 2027 budget carries on that work. In the coming year, Denco will migrate to upgraded 9-1-1 mapping software that provides enhanced functionality and improved situational awareness for emergency communications center and public safety response personnel. The budget also sustains funding for the software licensing, training, certification, and quality assurance activities that support Emergency Medical Dispatch programs, and it continues the indoor mapping and vertical location initiatives that improve the accuracy of caller location information for first responders.

The wireline 9-1-1 service fee remains unchanged for Fiscal Year 2027. Grant funding received in recent years will fund the planned technology investments while sustaining daily operations. Looking ahead, the District will engage actively with the Texas 9-1-1 Alliance and other public safety stakeholders when the 90th Texas Legislature convenes in January 2027 to pursue a sustainable long-term funding mechanism for 9-1-1 service.

We welcome your feedback, whether in support of the plan as presented or with recommendations for improvement. Questions and requests for additional information may be directed to Greg Ballentine, our executive director, at (972) 221-0911 or by email at greg.ballentine@denco911.gov. The Board of Managers will consider final adoption of the Fiscal Year 2027 budget at its regular meeting on September 10, 2026.

Thank you for your continued partnership and for the confidence your community places in the Denco Area 9-1-1 District.

Bill Lawrence, Chairman
Board of Managers