

LEWISVILLE CITY COUNCIL

REGULAR SESSION

May 4, 2026

6:00 P.M.

Present:

TJ Gilmore, Mayor

Council Members:

Ronni Cade, Mayor Pro Tem
Bob Troyer, Deputy Mayor Pro Tem
William Meridith
Lonnie Tipton
Kristin Green
Patrick Kelly

City Staff:

Claire Powell, City Manager
Gina McGrath, Deputy City Manager
Shante Akafia, Assistant City Manager - absent
Liz Plaster, City Attorney
Lauren Crawford, Deputy City Attorney
Jennifer Malone-Ippolito, City Secretary

With a quorum of the Council Members present, the workshop session of the Lewisville City Council was called to order by Mayor Gilmore at 6:00 p.m. on Monday, May 4, 2026, in the City Council Conference Room of Lewisville City Hall, 151 West Church Street, Lewisville, Texas. City Department Heads were also in attendance.

WORKSHOP SESSION

Discussion of Regular Agenda Items and Consent Agenda Items

(Agenda Item A)

Mayor Gilmore led a discussion of regular agenda items and consent agenda items and received questions and comments from City Council and City staff.

City Manager Claire Powell answered a question regarding Item No. F-4; City Engineer Brett Bourgeois answered questions regarding Item F-5. There was discussion regarding Item No. G-7.

**Project Smarter - Employee Centered Data
and Efficiency Program**

(Agenda Item B)

At the request of Mayor Gilmore, City Manager Claire Powell and other City staff gave a presentation regarding the Project Smarter - Employee Centered Data and Efficiency Program and received questions and comments from City Council.

City Manager Powell gave an overview of Project Smarter and explained the goal was for staff to identify inefficient processes and improve the use of data in daily operations.

Budget Manager Ashley Carlisle presented on improvements to the Internal Grant Review Process.

Streets and Drainage Superintendent Malcolm Texeira presented on the Streets Work Order Reduction Project.

Fire Department Administrative Analyst Nathan Fortune presented on the Public Safety Quartermaster Improvement Process.

Building Official Jeremy Booker presented on the Building Services Innovation Lab, which began in July 2025 to promote innovative thinking and readiness for change by identifying and prioritizing daily operational challenges.

Assistant Director of Neighborhood and Inspection Services Ashleigh Feryan presented on the Economic Mobility initiative. The City partnered with Groundwork Outreach to conduct a targeted economic mobility needs assessment in the 75057 zip code through a \$20,000 ICMA Economic Mobility Cohort mini-grant. Outreach efforts included 1,499 doors knocked, 258 face-to-face conversations, 1,186 flyers distributed, and 258 completed surveys. City Manager Powell also spoke regarding the program.

Assistant Director of Parks and Recreation Marcus Gallegos presented on Spark Tank and later presented on the tree inventory program.

Program Manager Erika Tang presented on SmartRec Self Service and Thrive Kiosks and answered questions from City Council members.

Director of Library & Arts Carolyn Booker presented on the Library Accounts Team's use of data visualization to enhance longstanding data points.

Police Chief Brook Rollins presented on the Call for Service Report, District Crime Report, and Intelligence Sharing Tools.

Mayor Gilmore ADJOURNED Workshop Session at 6:55 p.m.

REGULAR SESSION

With a quorum of the Council Members present, the regular session of the Lewisville City Council was called to order by Mayor Gilmore at 7:00 p.m. on Monday, May 4, 2026.

Invocation

(Agenda Item A)

At the request of Mayor Gilmore, Deputy Mayor Pro Tem Bob Troyer gave the invocation.

Pledge to the American and Texas Flags

(Agenda Item B)

At the request of Mayor Gilmore, Councilmember Lonnie Tipton led the pledge to the United States and Texas flags.

**Proclamation Declaring the Week of May 3 -
9, 2026, as “57th Annual Municipal Clerks
Week.”**

(Agenda Item C-1)

Mayor Gilmore presented the proclamation to City Secretary Jennifer Malone-Ippolito.

**Proclamation Declaring May 11- 17, 2026, as
“National Police Week” and May 15, 2026 as
“Peace Officers Memorial Day.”**

(Agenda Item C-2)

Mayor Gilmore presented the proclamation to Police Chief Brook Rollins and other Police Department staff.

**Proclamation Declaring the Week of May 3
9, 2026, as “National Drinking Water Week”
and May 17-23, 2026, as “National Public
Works Week.”**

(Agenda Item C-3)

Mayor Gilmore presented the proclamation to Streets and Drainage Superintendent Malcolm Teixeira.

**Proclamation Declaring the Month of May,
2026, as “Bike Month” and May 16, 2026 as
“Bike Ride with the Mayors Day.”**

(Agenda Item C-4)

Mayor Gilmore presented the proclamation to City staff members.

Public Hearing: Consideration of Ordinance No. 0839-26-SUP, an Ordinance of the Lewisville City Council, Amending the Zoning Ordinance by Granting a Special Use Permit for Automobile Sales and Leasing on Approximately 15.428 Acres Legally Described as Lot 1, Block A, Frontier Ford and Lot 5, Block B, Valley Ridge Business Park East, Located at 1144 North Stemmons Freeway (IH-35E), and Zoned Light Industrial (LI) District and General Business (GB) District; Providing for a Savings Clause, Repealer, Severability, Penalty, and an Effective Date; as Requested by Dynamic Engineering Consultants, on Behalf of Pack Properties II LTD the Property Owner. (Case No. 25-09-12-SUP)

(Agenda Item D-1)

Sam Pack's Five Star Ford operates an auto dealership at the northeast corner of North Stemmons Freeway (IH-35E) and Valley Ridge Boulevard. The dealership has existed since 1979, according to historic aerials. The dealership expanded in 1984, 1992 and finally in 1997 to the current configuration on the site. The property owner is proposing to demolish all buildings on the site and build a new dealership office and service center with an updated design and building elevations. The Unified Development Code (UDC) requires a special use permit (SUP) for all new automobile sales and leasing facilities in the City. The Planning and Zoning Commission recommended unanimous approval (5-0) of this item on April 7, 2026.

Richard E. Luedke, FAICP, Planning Director, was available to answer questions posed by the City Council.

Sue Bowman and Oscar Mohkamkar, representing Sam Pack's Five Star Ford, were available for questions.

Mayor Gilmore opened the public hearing at 7:12 p.m.

Richard Luedke answered a question asked by Councilmember Kelly regarding trees in the employee parking area.

MOTION: Upon a motion made by Councilmember Kelly and seconded by Councilmember Tipton, the Council voted six (6) “ayes” and no (0) “nays” to close the public hearing.

Mayor Gilmore closed the public hearing at 7:14 p.m.

MOTION: Upon a motion made by Councilmember Green and seconded by Councilmember Kelly, the Council voted six (6) “ayes” and no (0) “nays” to approve **Ordinance No. 0839-26-SUP**, set forth in the caption. The motion carried.

Visitors Forum

(Agenda Item E)

There were no speakers for Visitors Forum.

CONSENT AGENDA

(Agenda Item F)

MOTION: Upon a motion made by Deputy Mayor Pro Tem Troyer, and seconded by Councilmember Kristin Green, the Council voted six (6) “ayes” and no (0) “nays” to approve the Consent Agenda as presented.

2. **APPROVAL OF MINUTES:** City Council Minutes of the February 27, 2026, Annual City Council Retreat, Workshop Session; and, City Council Minutes of the April 20, 2026, Workshop Session and Regular Session.
3. Approval of a Development Agreement with Outfront Media LLC for the Removal of Three Off Premise Sign Structures and Construction of One New Digital Off Premise Sign Structure Within the City of Lewisville; and Authorization for the City Manager, or Her Designee, to Execute the Agreement.
4. Approval of Bid Award for the Construction of the Lake Avalon Boardwalk and Bridge Replacement to The Fain Group, LLC, in the Amount of \$866,165.00; and Authorization for the City Manager, or Her Designee, to Execute the Contract.
5. Approval of a Professional Services Agreement with Lockwood, Andrews & Newnam, Inc. in the Amount of \$495,363.75 for Design Services for North Cowan Avenue Improvements and Author
6. Approval of Revised Policy Statement 1.0 Administration Section II City Council Meeting Speaker Protocol to Update Language Relating to Procedure, Time Limits, and Use of Audio Visual System.

The motion carried.

REGULAR HEARING

Consideration of the Acceptance of the Resignation of Randy Tetzlaff; Declaring a Vacancy Exists for Place No. 4 on the Old Town Design Review Committee; and Consideration of an Appointment to Place No. 4 on the Old Town Design Review Committee.

(Agenda Item G-7)

A resignation was received from Randy Tetzlaff, Place No. 4, on the Old Town Design Review Committee. The position of Place No. 4 can be filled with any Lewisville resident, as this is an at large position. Six (6) applications were submitted meeting the qualifications for service in this position.

The staff's recommendation was that the City Council consider the resolution as set forth in the caption above.

MOTION: Upon a motion made by Councilmember Green and seconded by Mayor Pro Tem Cade, the Council voted six (6) "ayes" and no (0) "nays" to accept the resignation of Randy Tetzlaff, declare a vacancy exists for Place No. 4 on the Old Town Design Review Committee and to appoint Mark Stelzel to Place No. 4 on the Old Town Design Review Committee as set forth in the caption. The motion carried.

City Council and Staff Reports

(Agenda Item H)

- Council members and staff spoke regarding Deputy Mayor Pro Tem Bob Troyer.
- Deputy Mayor Pro Tem Troyer spoke regarding his time on the council and said that it has been a privilege and an honor to serve the citizens of Lewisville.

Return to Workshop if Necessary

(Agenda Item I)

Closed Session

(Agenda Item J)

Mayor Gilmore RECESSED into Closed Session at 7:28 p.m.

In Accordance with Texas Government Code, Subchapter D,

1. Section 551.071 (Consultation with Attorney): Consideration of Complaint Filing Related to Public Utility Commission of Texas Substantive Rules § 25.486
2. Section 551.072 (Real Estate): Property Acquisition

3. Section 551.087 (Economic Development): Deliberation Regarding Economic Development Negotiations.

**Reconvene and Consider Action, if any, on
Items Discussed in Closed Session**

(Agenda Item K)

Mayor Gilmore RECONVENED into Regular Session at 7:37 p.m.

MOTION: Upon a motion made by Councilmember Meridith and seconded by Mayor Pro Tem Cade, the Council voted six (6) “ayes” and no (0) “nays” to “I move to authorize the City Attorney and the City Manager and their designees to pursue filing a complaint related to § 25.486 of the Public Utility Commission of Texas Substantive Rules”. The motion carried.

Adjournment

(Agenda Item L)

There being no further business to come before the Council, Mayor Gilmore adjourned the meeting of the Lewisville City Council at 7:37 p.m. on Monday, May 4, 2026.

These minutes approved by the Lewisville City Council on the 18th of May, 2026.

APPROVED



TJ Gilmore
MAYOR

ATTEST:



Jennifer Malone-Ippolito
CITY SECRETARY

PROJECT SMARTER

—● DATA —● SERVICE —● IMPACT

Smarter decisions. Better service. Less frustration.

———— CITY OF LEWISVILLE ————

PROJECT SMARTER

Using data to allocate the right resources, improve service delivery, and fix the frustrating stuff for Lewisville employees.

01

GOAL

Innovation at the City of Lewisville should make your job easier – not harder. This initiative focuses on removing barriers, improving tools, and helping every employee spend more time on meaningful work and less time on red tape.

02

WHY IT MATTERS

- Improves service delivery across departments.
- Uses data to understand where time and resources are being lost.
- Gallup Survey – long-standing frustrations in workflows.
- Justifies action steps and helps allocate resources where they make the greatest impact.

03

WHAT TO EXPECT

- Better storytelling for your team with use of data. Data to be incorporated into department business plans and budget requests.
- Fewer barriers and less red tape. Tools that support your work instead of slowing it down.
- More time for meaningful, high-impact tasks.

04

OUR COMMITMENT

Our primary mission is to provide exceptional service to the community, but this initiative is about making work better, smarter, and smoother for everyone.

We all are expected to carry our weight for the betterment of the team and community.

Our data is your data – transparency.

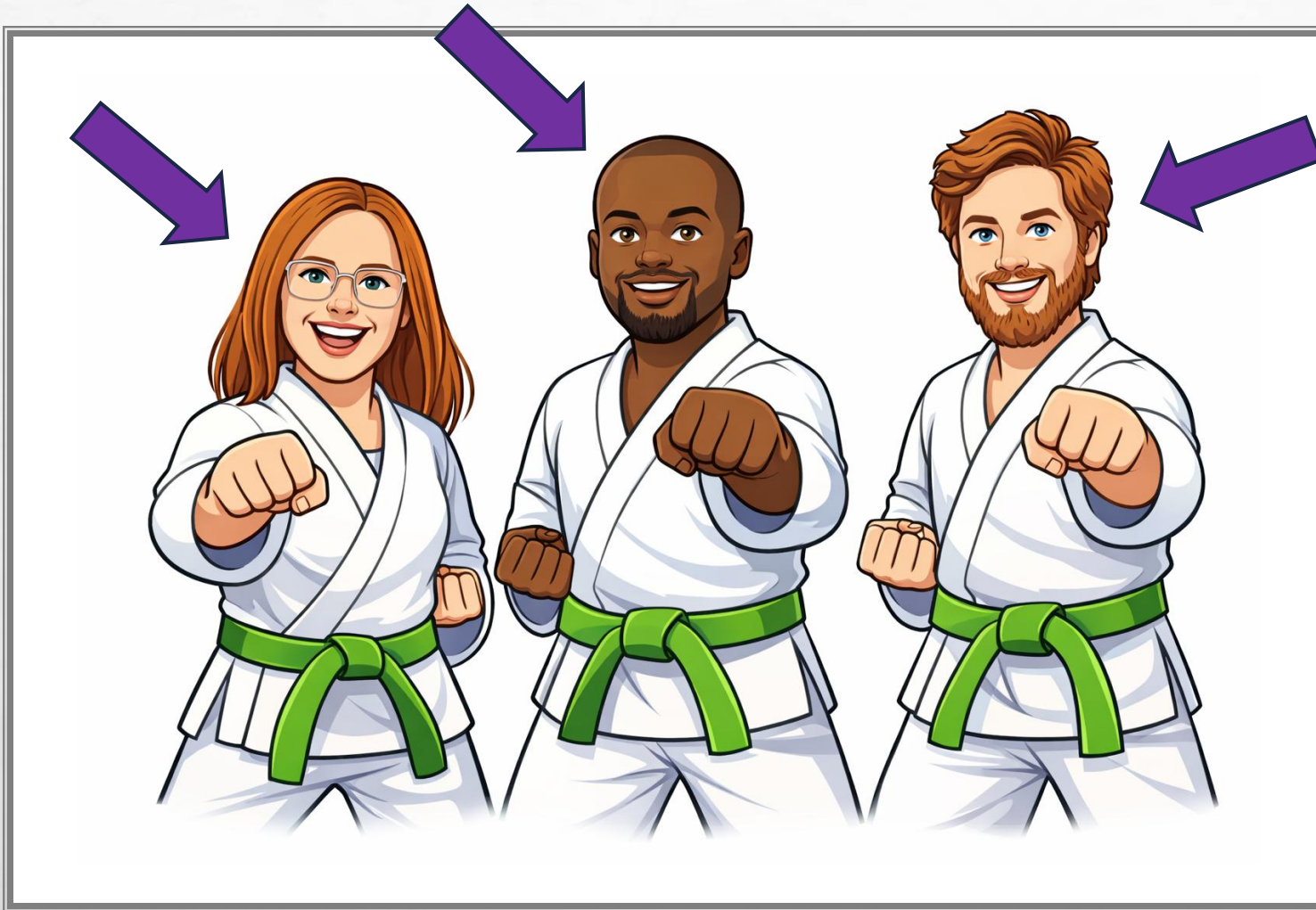


LEAN SIX SIGMA CERTIFICATION

- ✓ DESIGNED FOR PROFESSIONALS IN VARIOUS INDUSTRIES
- ✓ FOCUSES ON DATA-DRIVEN DECISION-MAKING, STATISTICAL ANALYSIS, AND PROJECT MANAGEMENT
- ✓ VALIDATES EXPERTISE IN LEADING PROCESS IMPROVEMENT PROJECTS USING DMAIC – DEFINE, MEASURE, ANALYZE, IMPROVE, CONTROL







ASHLEY CARLISLE
Budget Manager
CMO

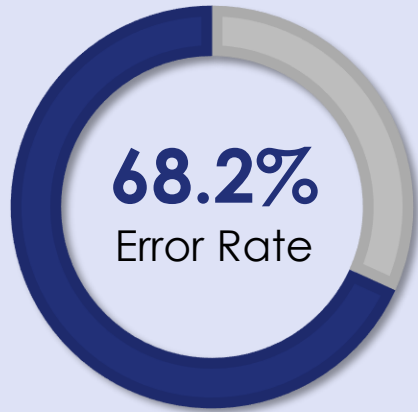
MALCOM TEXERIA
Streets & Drainage
Superintendent
Public Services

NATHAN FORTUNE
Administrative
Analyst
LFD

MEET OUR GREEN BELTS

PROCESS IMPROVEMENT: INTERNAL GRANT REVIEW PROCESS

THE PROBLEM



- Only 7 of 22 Grants Submitted to Committee With Required 20-Day Window
- 5 of 22 Grants Did Not Go Through Process At All
- Manual Form, Hard to Find, And Questions Were Dated
- Many Staff Unaware of Directive; Directive Was Not Being Followed

THE CHANGE

- New Electronic Laserfiche Form
- Re-Evaluated Committee Members
- Automated Routing
- Automated Email Notifications
- Automated Reporting
- Updated Directive Language

TOTAL = 0 ACTIVE / 2 COMPLETED

QUESTIONNAIRE DATE	FISCAL YEAR	NAME	APPLICANT	REQUESTING DEPT
01/26/2026 1:56 PM	FY26	Texas State Library Special Projects Grant APPROVED	KELLY BROUILLARD	LIB
02/11/2026 4:53 PM	FY26	State and Local Cybersecurity Grant Program (SLCGP) - Mitigation Projects, FY2027	NICHOLAS MARTINEZ	ITS

THE RESULT

$$\text{Risk Priority Number} = \text{Severity} \times \text{Occurrence} \times \text{Detection of Failure}$$

Risk Priority Number		
Failure	Before	After
Unaware of grants applied for	60 →	3
Unvetted grant requirements	60 →	16
Difficult form	27 →	3
Time frame	18 →	9



Thanks to all who helped: Library, PARD, ITS, Finance, and CMO

STREETS WORK ORDER REDUCTION PROJECT

The Problem

- Work orders dating back to 2023
- Average inflow of nine per week
- One concrete crew serving entire city
- Closure rate below incoming demand

Root Causes Identified

- Duplicate work orders at intake (26%)
- Asphalt crew was unstructured
- Supervisors pulled from field productivity

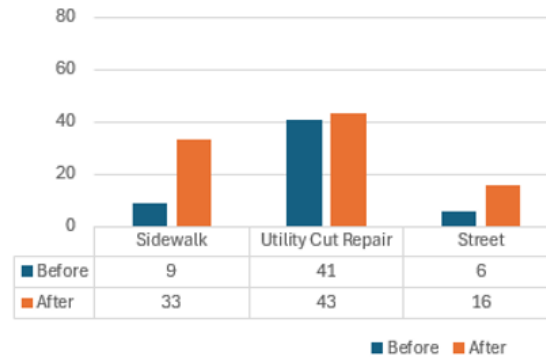
What We Improved

- Eliminated redundant work orders
- Improved coordination between divisions
- Reorganized crew structure for efficiency
- Restructured the Asphalt crew to do preventive foam repairs

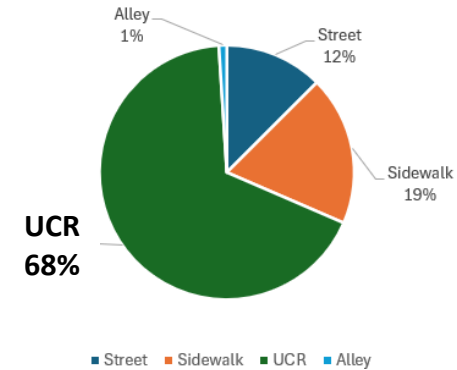
The Result

- Concrete crew productivity effectively doubled (3 active capacity → 6)
- Zero redundant work orders in the Asset Management Software
- Backlog growth trend stabilized

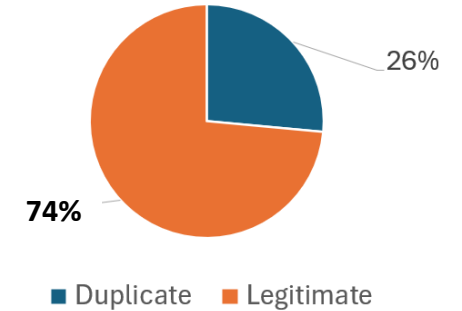
Closed Work Orders Before and After



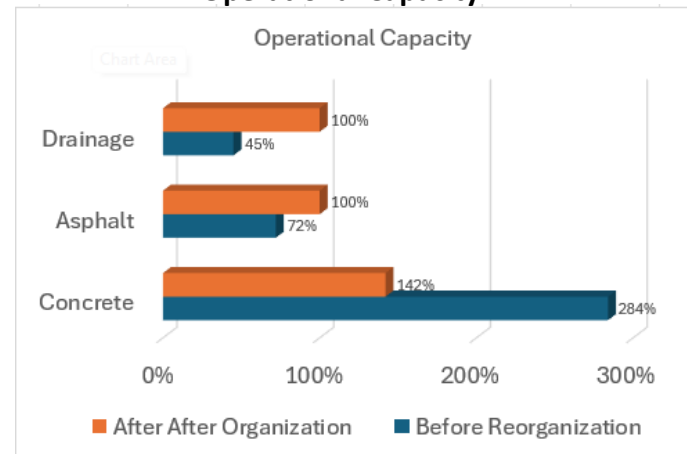
Concrete Crew Work Order



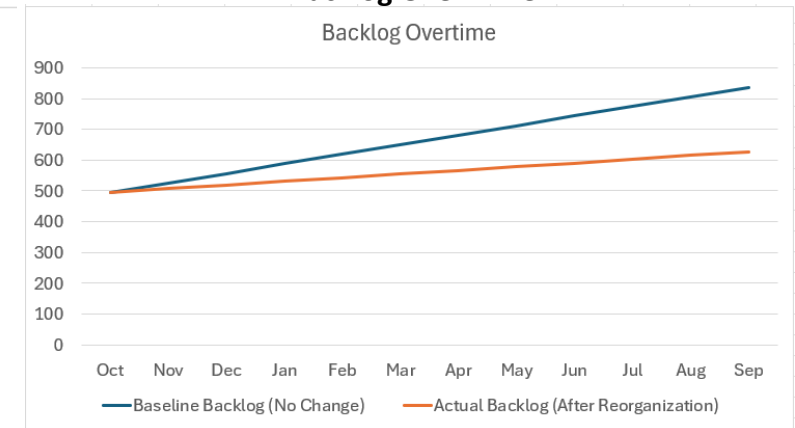
Work Order Closed in the last 30days



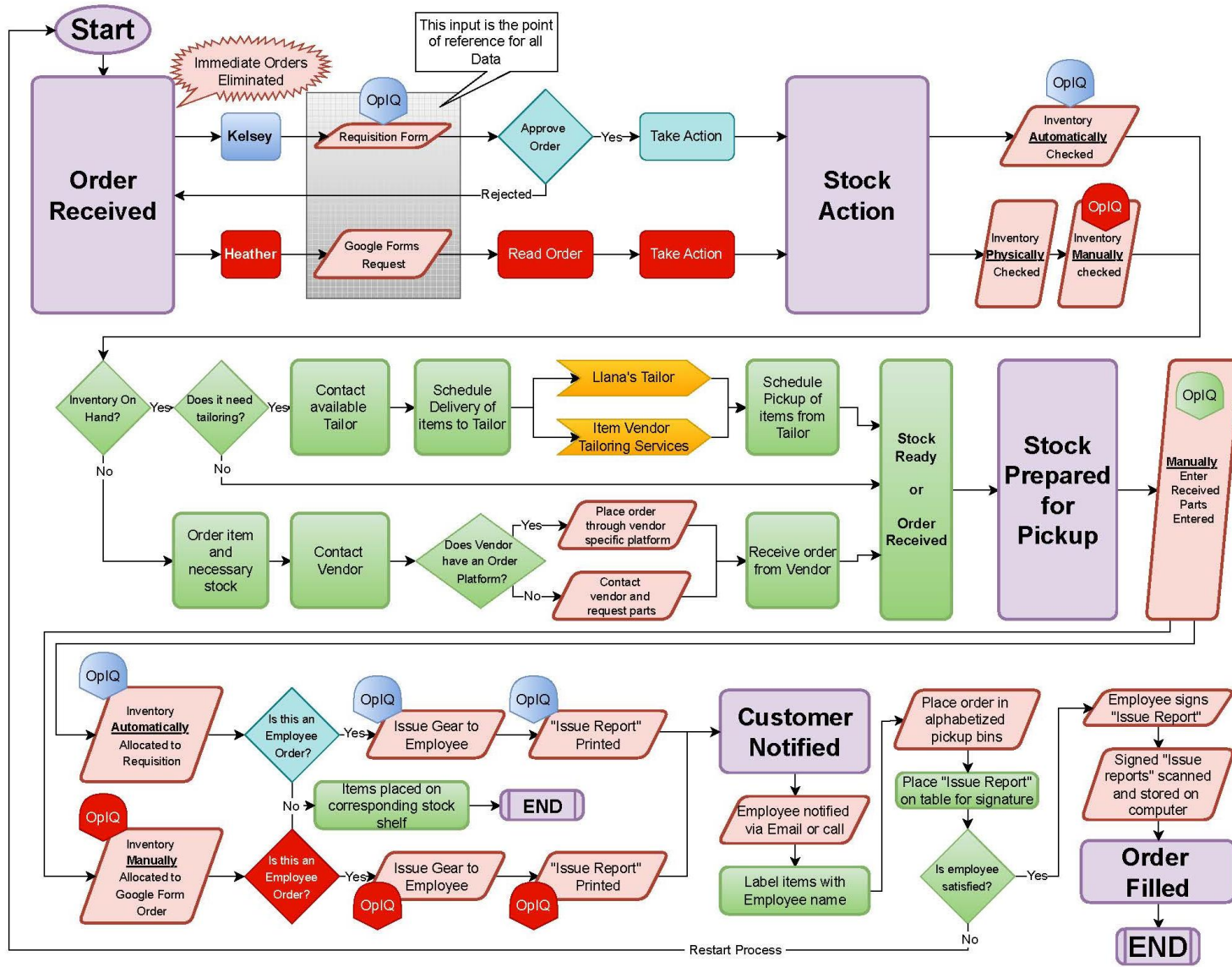
Operational Capacity



Backlog Over Time



Public Safety Quartermaster Improvement Project



Before

One FTE supported 502 LFD and LPD staff through a variable ordering process in which data entry, stocking delays, and tailored items contributed to an average completion time of 42.1 days.

What Changed

We standardized operating procedures, the order intake process, set minimum stock levels and time bounds, identified the need for higher inventory levels, and added a part-time Quartermaster for LPD.

The Result

A streamlined workflow with established minimum stock levels, a 21-day completion target, new SOP, and a 1.5 FTE model effectively distributing workload 60/40 to improve efficiency and turnaround time.

Building Services' Innovation Workshops

Building Services initiated an innovation workshop in July 2025 to embed innovative thinking and a readiness for change into the team culture. The process began with identifying and prioritizing staff's daily challenges.

Current Changes Include:



Improved Temporary Certificate of Occupancy (TCO) process efficiency through clearer criteria, internal coordination, and streamlined review steps to reduce delays and rework.



Earlier identification of customer issues to minimize handoffs, prevent unnecessary back-and-forth, and reduce overall processing time.

Larger Impacts:



Expanded Permit Tech training and ICC certifications led to two additional Senior Permit Techs.



Field ride-outs pairing Permit Techs with inspectors increased front-line knowledge and reduced the need to escalate routine questions.



The Building Official identified permit types for Permit Tech plan review, reducing turnaround times, especially for residential fence permits.

Economic Mobility

The City partnered with Groundwork Outreach to conduct a targeted economic mobility needs assessment in the 75057 zip code, funded by a \$20,000 ICMA Economic Mobility Cohort mini-grant. Canvassing in November included 1,499 doors knocked, 258 face-to-face conversations, and 1,186 flyers distributed, resulting in 258 completed surveys.

Key Findings

- 47% of respondents identified childcare and/or continuing education as a need.
- Cost was the primary barrier in both areas.
- 61% of households with children ages 4 and under rely on staying home for childcare.
- 32% expressed interest in technical college (above the 10–18% national average).
- 60% of those interested in technical college had not completed high school.

How This Informs Next Steps

The data gives us clear direction and shifts us from assumptions to evidence-based action. Potential next steps include:

- Engaging with school districts and workforce partners on GED and technical education pathways.
- Exploring lower-cost and after-school childcare options, including possible assistance models focused on affordability.



SPARK
TANK

SmartRec Self Service

Self service - Dashboard

Last 12 months self service

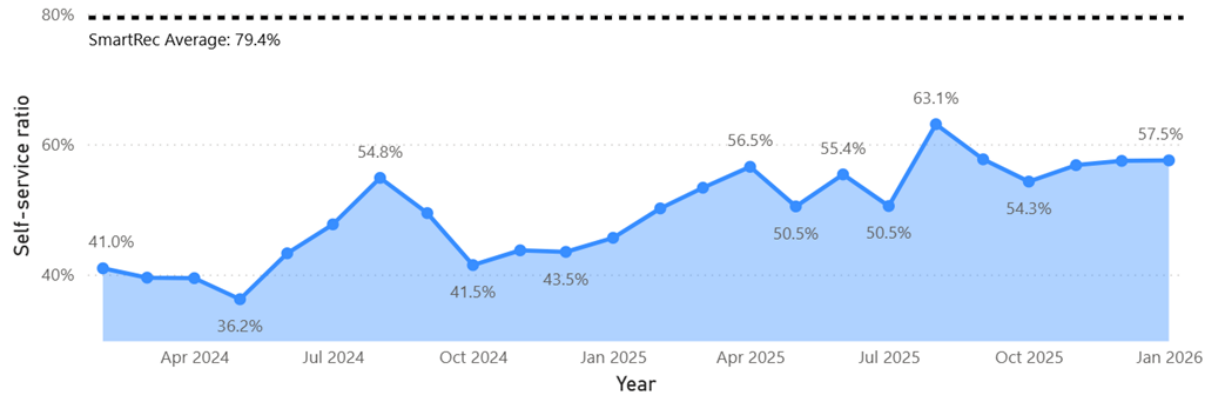
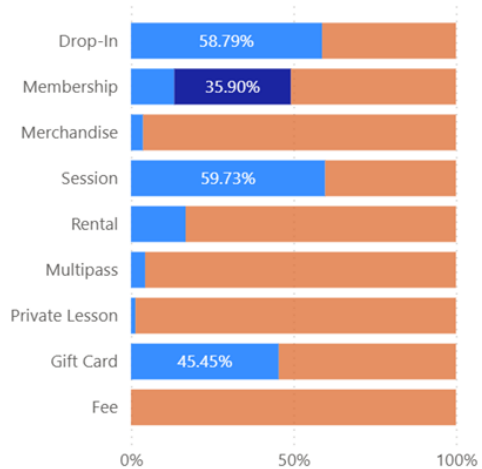
55.2%

Previous period **43.97%** ▲ +11.3%

SmartRec average **79.40%** ▼ -24.2%

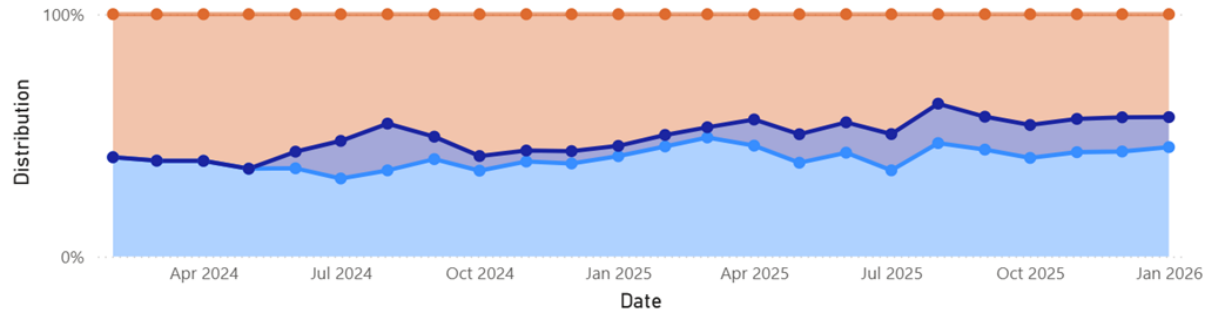
Distribution by invoice item

source ● Client ● Automated ● Admin



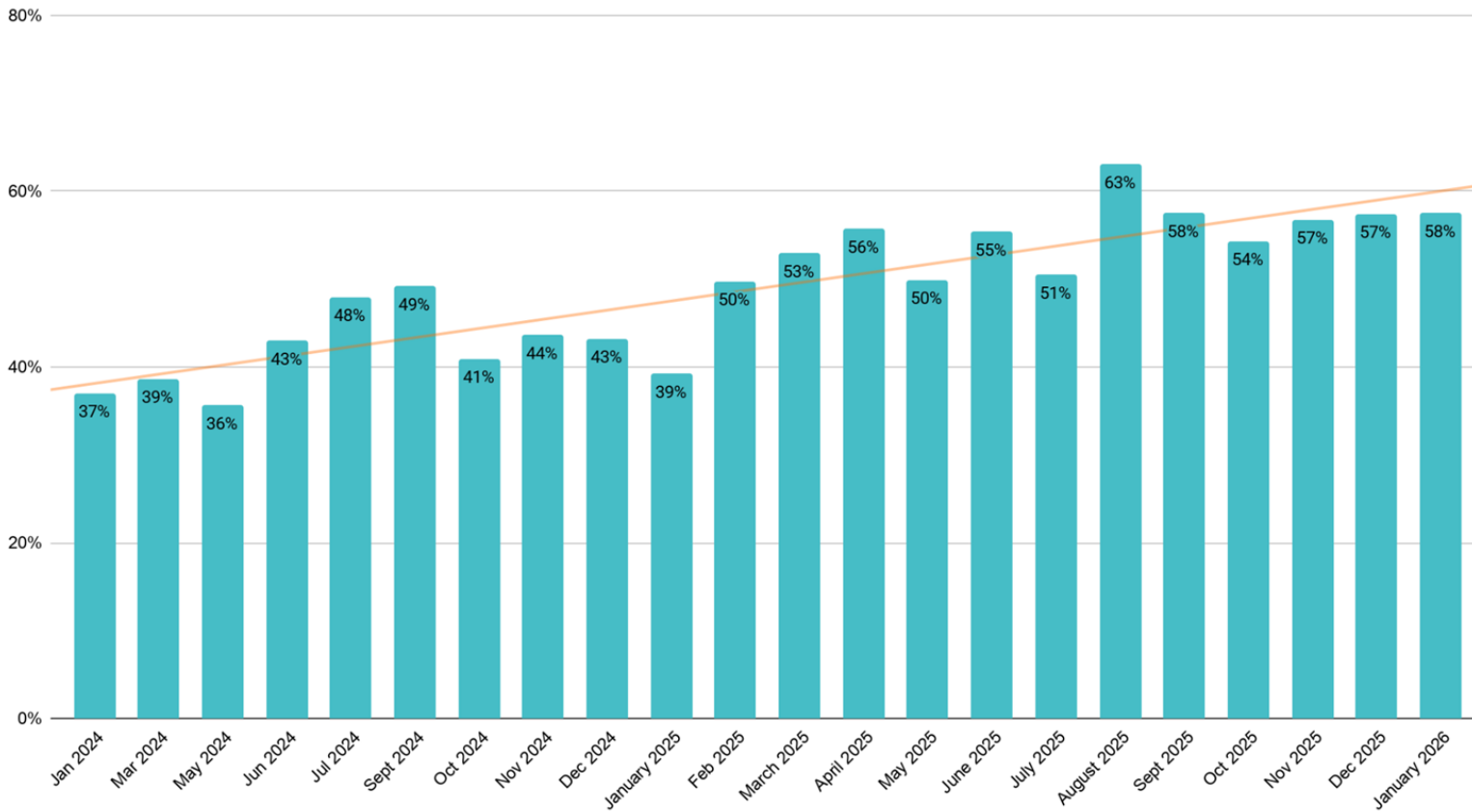
Distribution by source

source ● Client ● Automated ● Admin

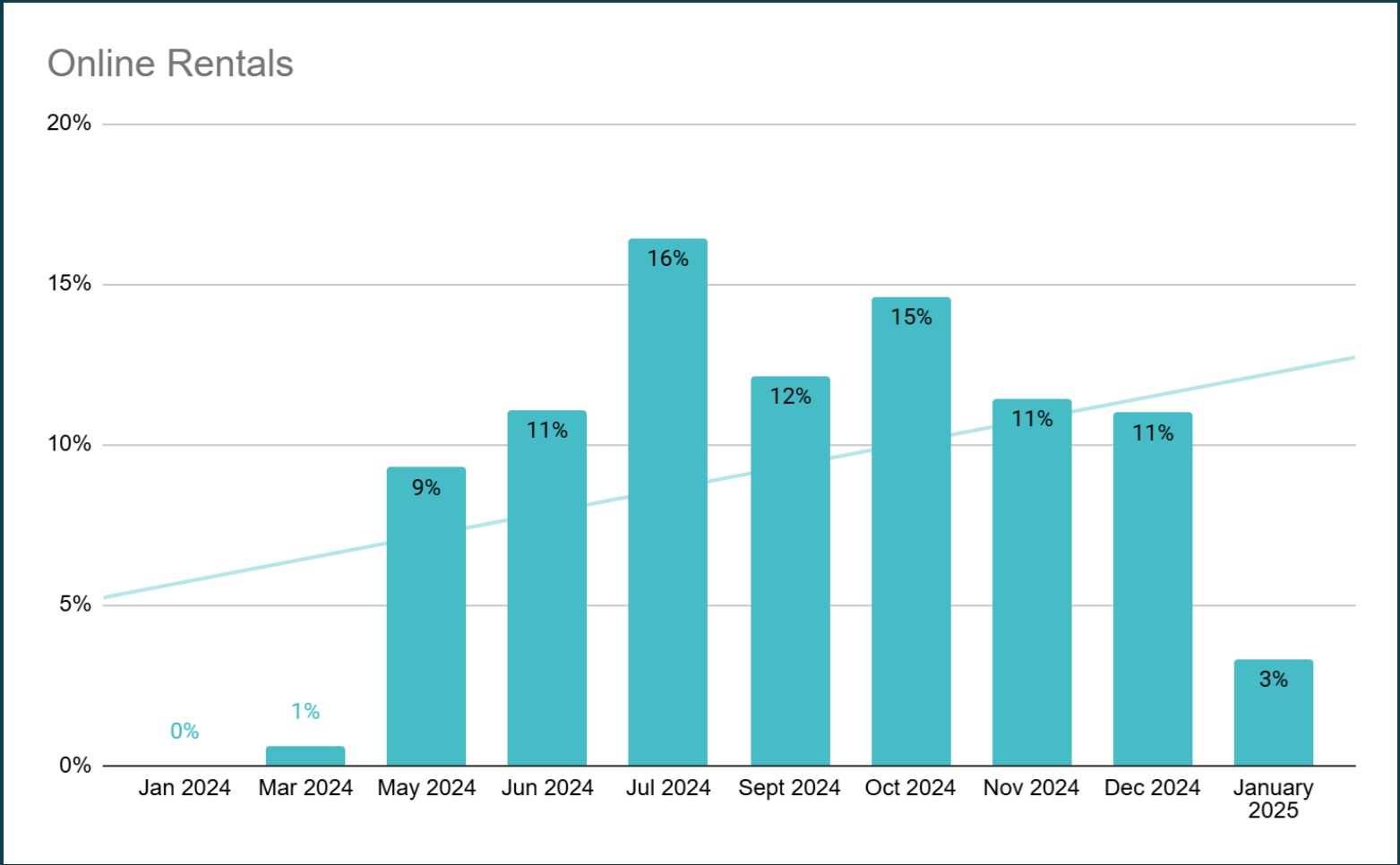


SmartRec Self Service

Overall Self Service

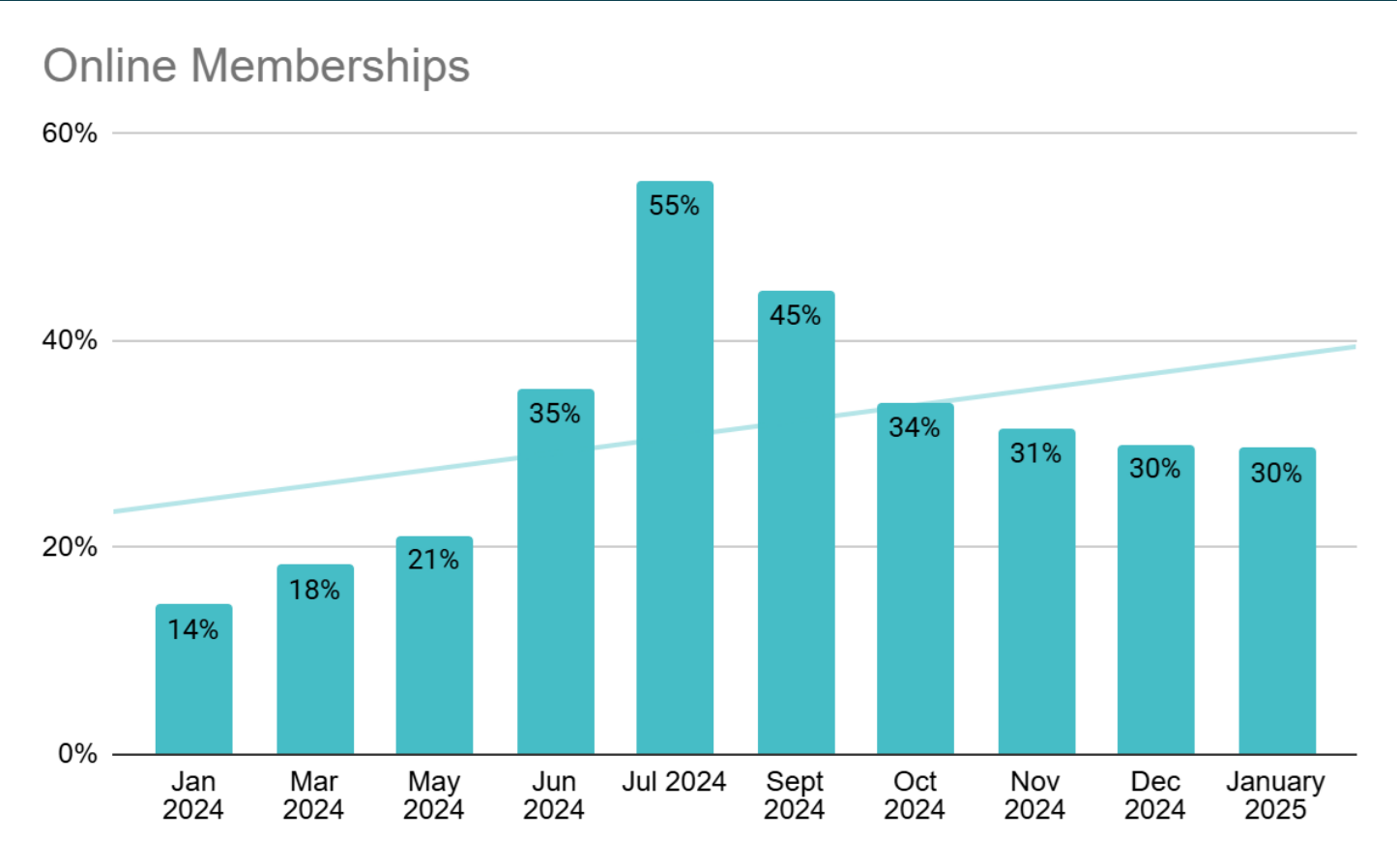


SmartRec Self Service



*Field rentals opened in Sept for Fall

SmartRec Self Service



Thrive Kiosks

Challenge:

Long check in lines

- Heavy staff time

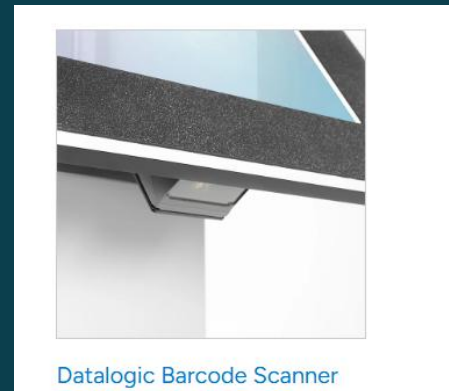


Thrive Kiosks

Solution:

Stand alone kiosk

- Bypass or reduce wait time in line
- Ability to check in membership and for classes
- Allow team members to make more meaningful interactions with customers
- Implementation: Fall 2026



Datalogic Barcode Scanner

Tree Inventory

Challenge:

Too many trees, too little time

- On the ground surveys take time
- 1 year = Just over 1,000 trees
- Lewisville has over 1.6 million trees
- Need to identify most critical
- Management Plan = Resource Planning

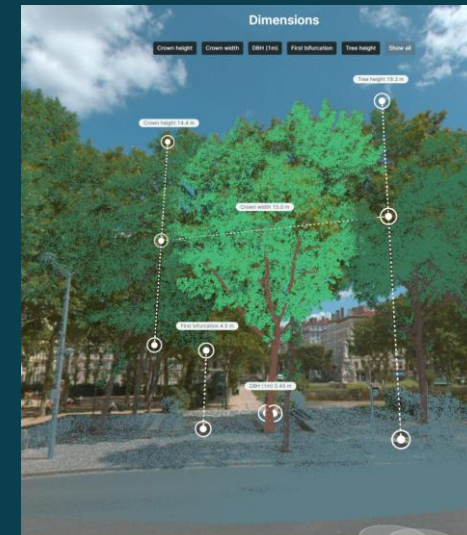


Tree Inventory

Solution:

LiDAR Scanning with Davey Resource Group

- Inventory 27,500 trees in 40 weeks
- High-resolution scans and images
- Most critical units (Roadways & public spaces)
- Develop 5-year Management Plan
- Proactive vs. Reactive



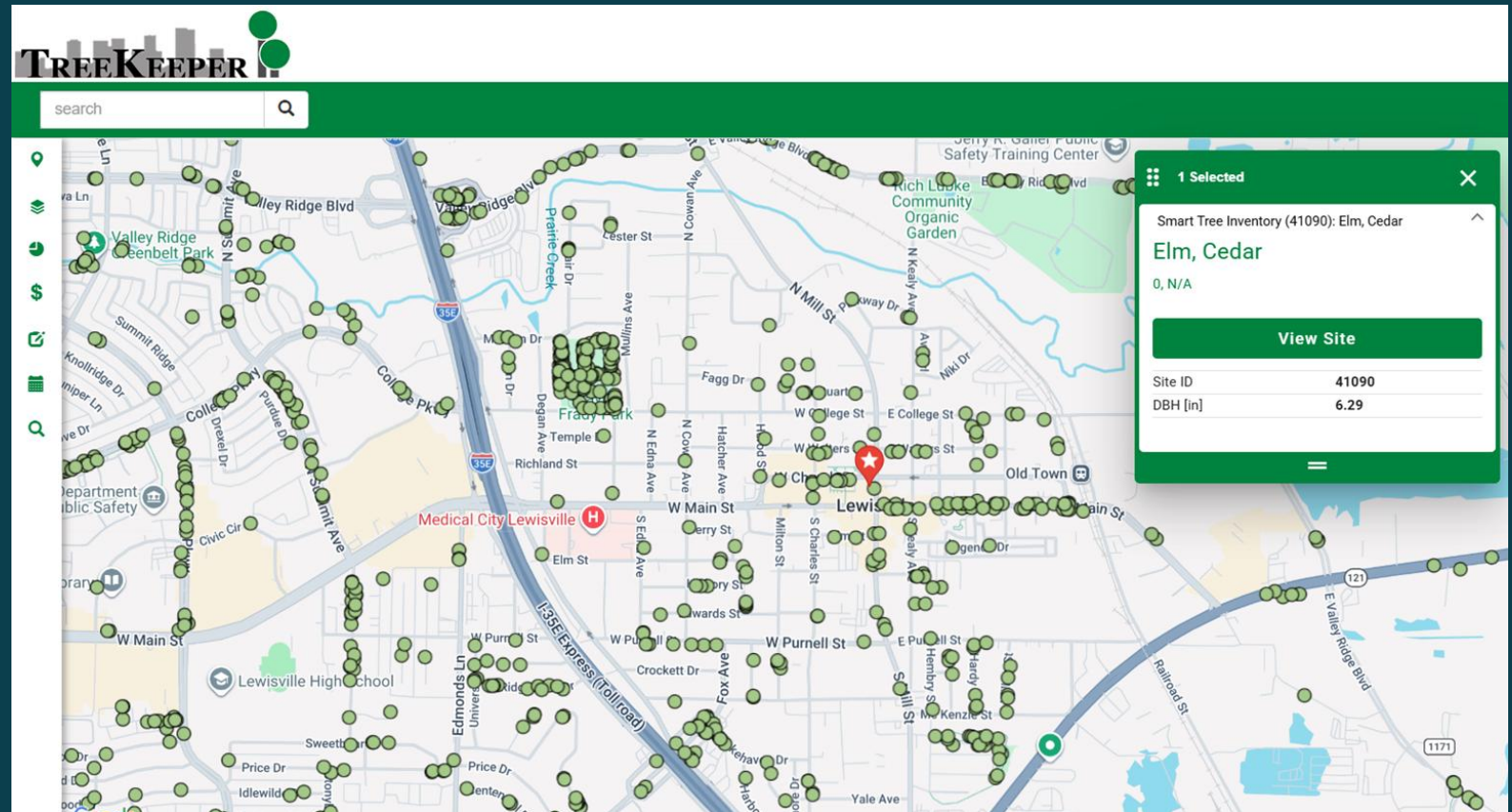
Tree Inventory

Fall 2025

Scans Completed

Spring 2026

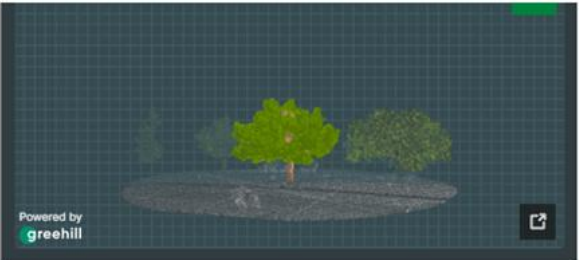
Data Delivery
& Verification



Tree Inventory


Oak, Shumard at 901 W COLLEGE PKWY

search




Powered by greehill

No Documents Available



College Pkwy



0 Total | 0 Queued

Smart Tree Inventory

Species <small>w</small>	DBH [in]
Oak, Shumard (<i>Quercus shumardii</i>)	14.43
Number of Stems	Species ID Unobstructed
1	Yes

Tree Inventory

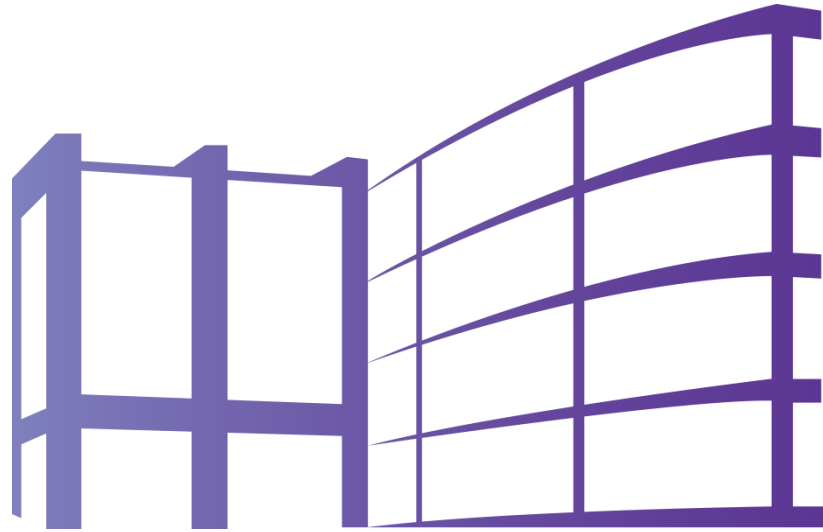
Next Steps

- **Initial data delivery - March '26**
- **Data verification & field analysis - Apr/May '26**
- **5-year management plan delivery - Fall '26**
- **Consider future scans - '27-'28**
- **Become Tree Heroes - Now & Forever!**





EFFICIENCY HIGHLIGHTS FROM DEPARTMENTS



**LEWISVILLE
PUBLIC
LIBRARY**

Library Accounts Team adds Data Visualization to longstanding data points.

How Many Transactions?

*Required

Choose Desk Transaction:

- Accounts
- Reference
- Internet/PC
- TexShare
- Info Desk Support

Choose Window Transaction:

- Accounts Window
- Reference Window
- Internet/PC Window
- TexShare Window
- Info Desk Support Window
- Receipt Printer Issue

Submit

Accounts Transactions: Create new accounts; explain balances; accept \$\$\$; renew an item; renew a library card; update patron contact information; assist patrons with self-check out; holds: retrieve, place, cancel, suspend.

Reference Transactions: Help patrons with particular info needs. Instruction in using information sources. Do you have xx book? Where do I vote? Where is City Hall?

Internet/PC Transactions: "How to Use" computers, printing, software, scanner, fax, accessing the Internet, WiFi, email, online catalog, electronic databases, laptops.

TexShare: Cards or questions.

Info Desk Support: Schedule rooms; check patrons in/out of room; check in/out laptops; Copy Ctr problems.

Receipt Printer Issue: Receipt Printer fails, restarted, or gives errors.

2026 Shelver Log

View Insert Format Data Tools Gemini Extensions Help

100% | \$ % .0 .00 123 | Arial

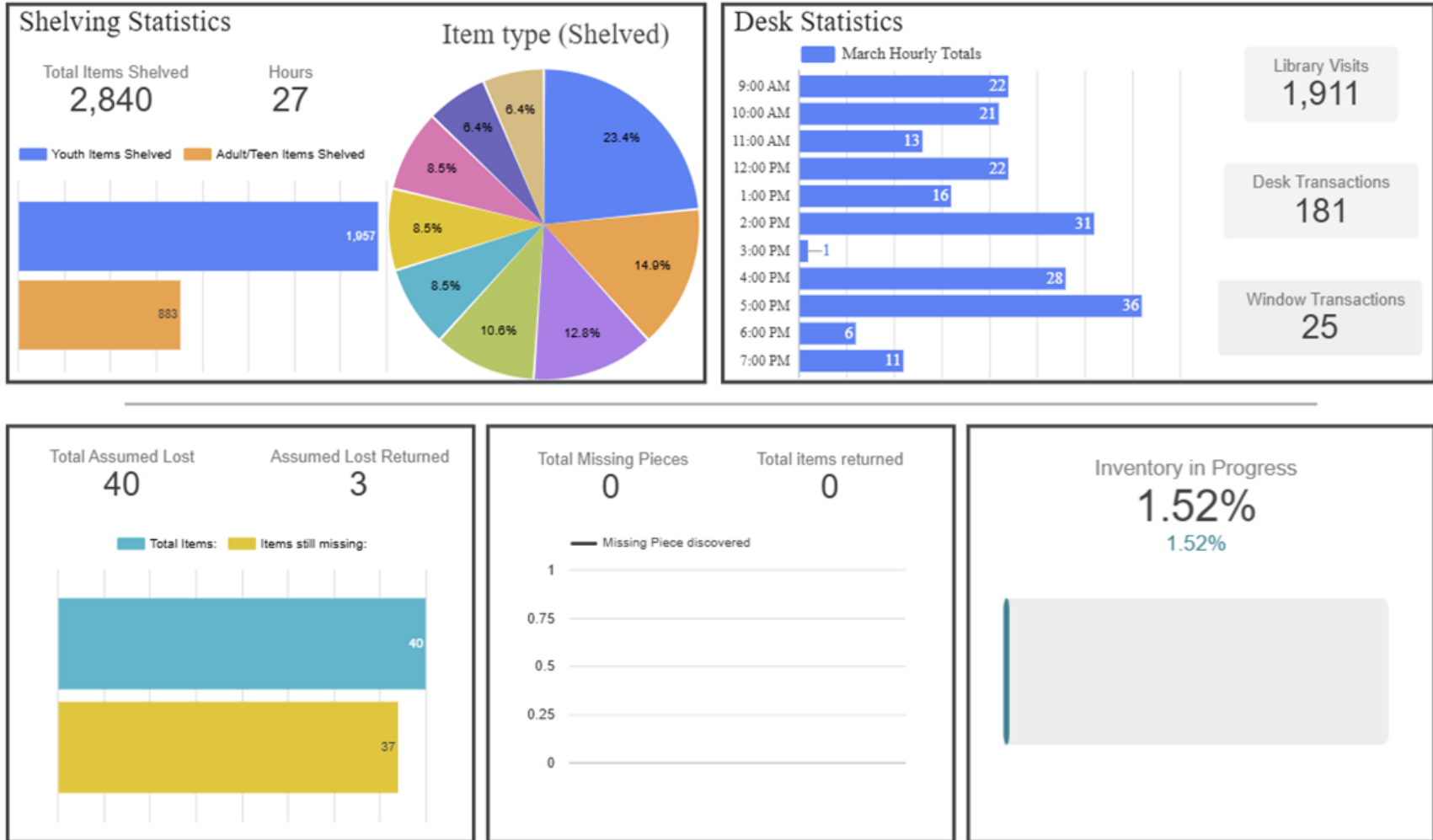
March

B	C	D	E	F	G	H	I	
	ADULT / TEEN							
	# Shelved	Time	minutes	rate / min				
	304	2:15:00	135	2.25				
	180	13:29:00	809	0.22				
	43	-11:20:00	-680	-0.06				
	209	2:12:00	132	1.58				
	167	1:20:00	80	2.09				
	124	1:54:00	114	1.09				
	40	0:20:00	20	2.00				
	0	0:00:00	0	#DIV/0!				
	1067	10:10:00	610	1.75				

Google Suite Tools automatically formats the collected data.

March Dashboard

The data is piped into a visual dashboard within the Library's intranet page. The team can track their efforts in real-time.



The use of Google NotebookLM, Gemini, Workspace tools, and Canva created a new onboarding process for the department.

Library Shelver



Onboard document



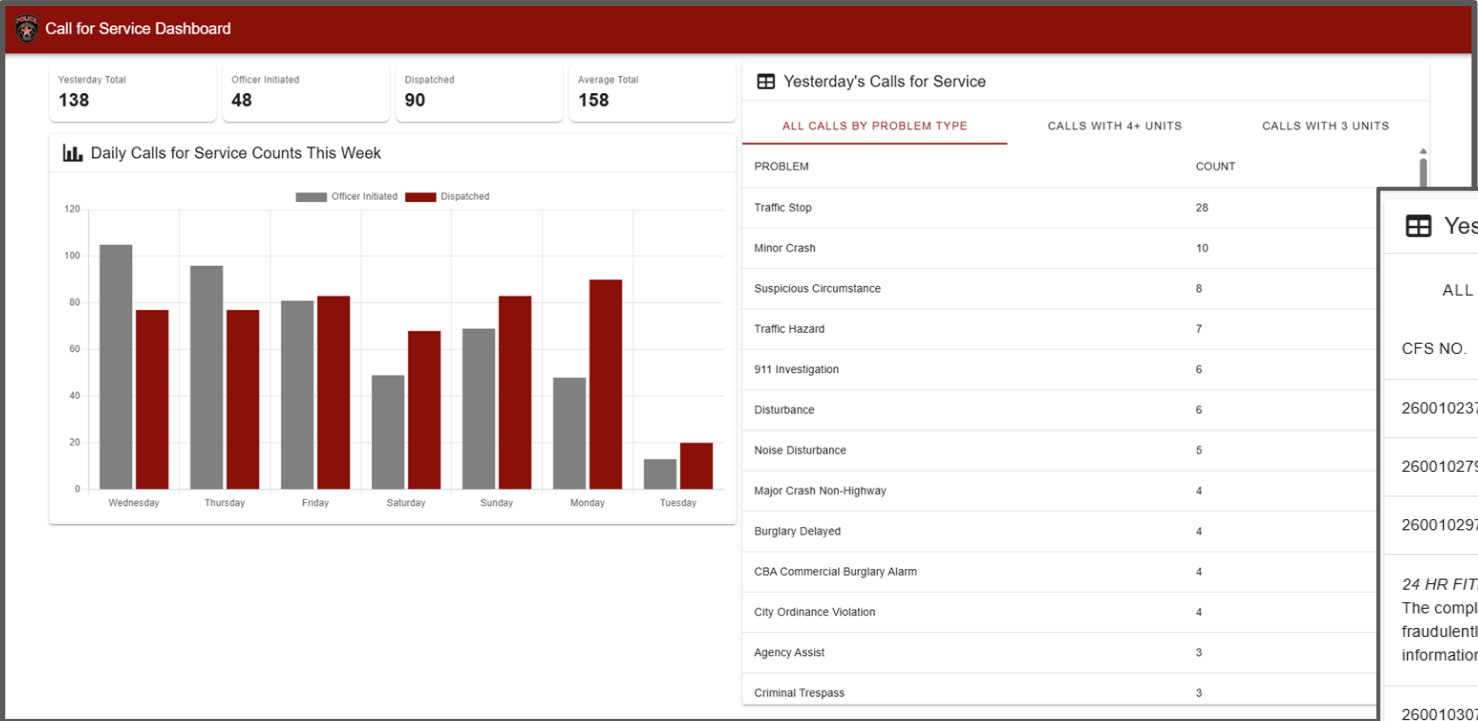
How to Videos



Tests



Call for Service Report



Yesterday's Calls for Service

ALL CALLS BY PROBLEM TYPE | CALLS WITH 4+ UNITS | CALLS WITH 3 UNITS

PROBLEM	COUNT
Traffic Stop	28
Minor Crash	10
Suspicious Circumstance	8
Traffic Hazard	7
911 Investigation	6
Disturbance	6
Noise Disturbance	5
Major Crash Non-Highway	4
Burglary Delayed	4
CBA Commercial Burglary Alarm	4
City Ordinance Violation	4
Agency Assist	3
Criminal Trespass	3

Yesterday's Calls for Service

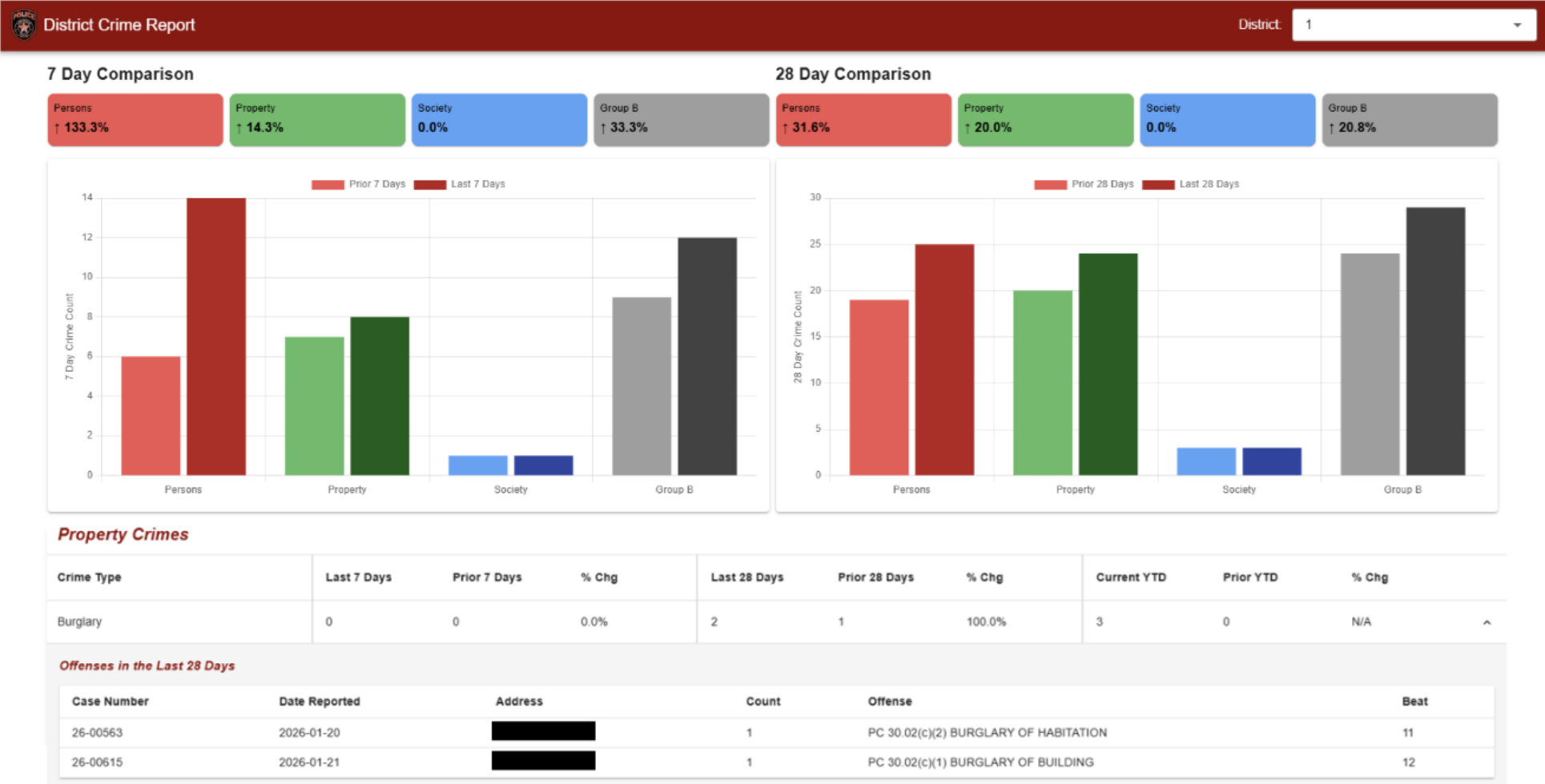
ALL CALLS BY PROBLEM TYPE | CALLS WITH 4+ UNITS | CALLS WITH 3 UNITS

CFS NO.	PROBLEM	DISPOSITION
260010237	Major Crash Non-Highway	Report Taken
260010279	Overdose	Report Taken
260010297	Theft Delayed	Report Taken
<p><i>24 HR FITNESS - SH 121: 4866 SH 121</i></p> <p>The complainant reported a theft of their wallet and information from a locker between 0700-1000 hours, and a debit card was fraudulently used within an hour of the theft. Officers queried records and the complainant indicated they would provide transaction information from their bank. A case number was issued for the incident.</p>		
260010307	Person with a Weapon	Report Taken
260010320	Flock Hit	No Report

- Notifies officers of call volume trends over the last 24 hours and highlights recent priority calls with AI summaries.
- PDF versions are emailed daily to supervisors.

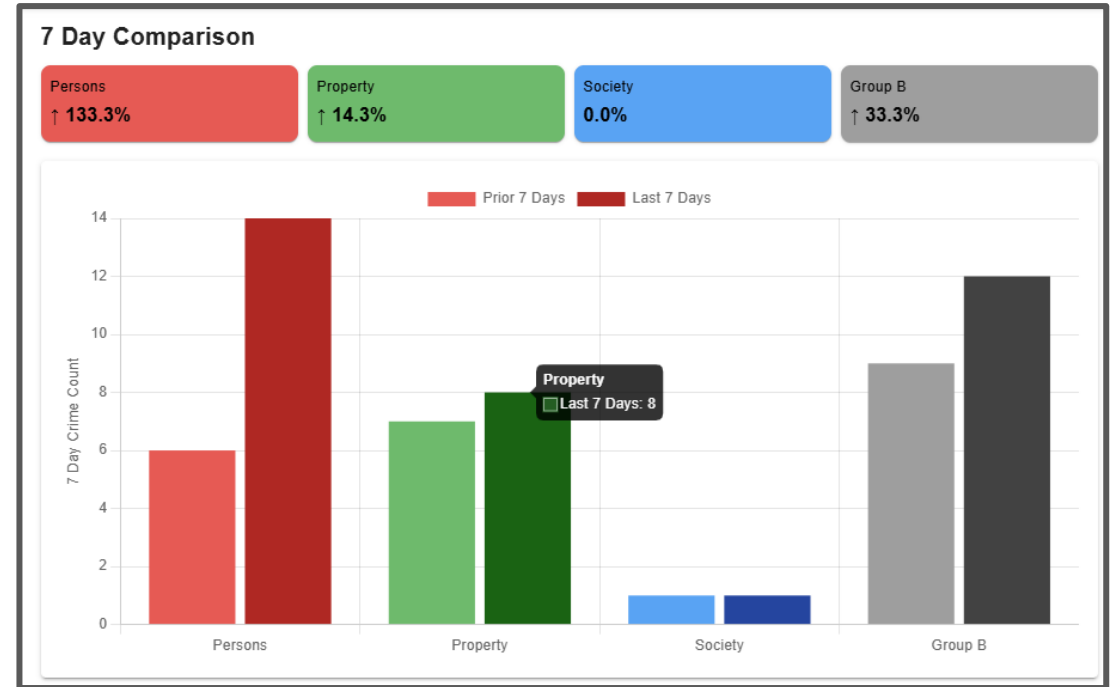
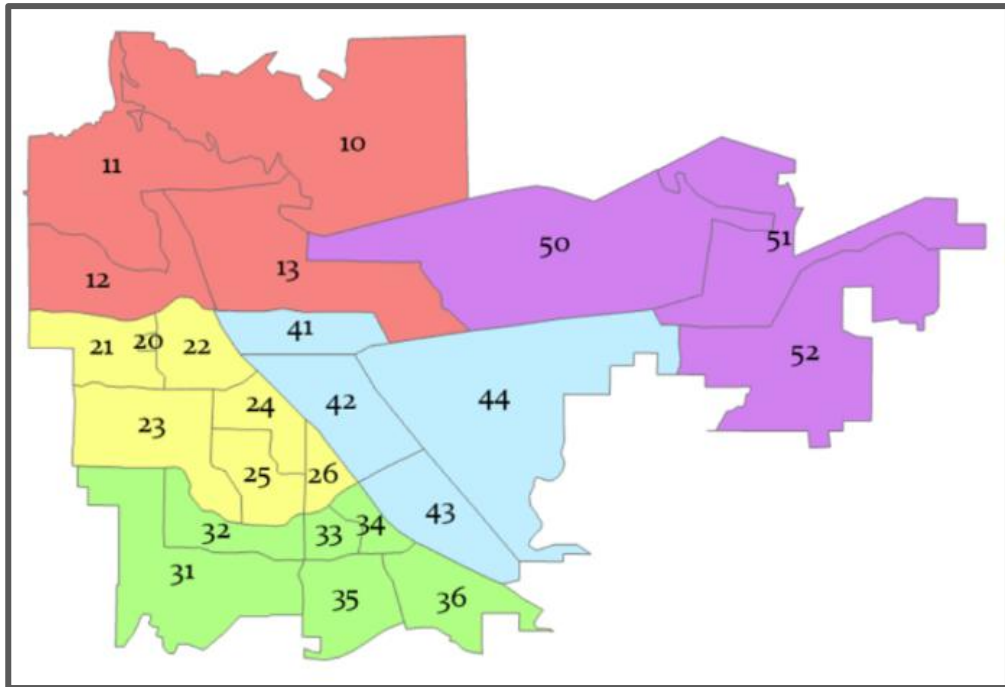
District Crime Report

- Officers are provided with data on the latest crime trends in their district



District Crime Report

- Crime trends are shown in rolling 7-day, 28-day and year-to-date windows.
- Data is broken down by district to support geographic accountability.
- Officers see where new local problems are emerging in their communities can quickly take action.



Intelligence Sharing Tools

- Data pipelines make intelligence sharing more efficient and effective
- Officers only have to post once
- Bulletins are automatically created and shared on internal websites and through external releases

Intelligence Bulletins
Lewisville Police Department | Crime Analysis

[+ Create New Bulletin](#) [View Patrol Dashboard](#)

OR-26-00167
THEFT PROP >=\$100-<\$750
On 02/19/2026 at 1856 hours the suspect entered Dick's Sporting Goods at 723 Hebron Pkwy, Lewisville, Denton County, TX, and went straight to the trading cards. He concealed 7 packs of trading cards into a bag, then exited the building. Suspect is describ

Contact: Officer H. Watkins
[View in RMS](#)

OR-26-00160
MARSHALL'S THEFT
The suspects entered Marshall's, 2325 S I 35E SBFR, Lewisville, TX and selected \$399.99 worth of handbags. The suspect's concealed the handbags, passed all points of sale, and exited the store without paying for the merchandise. Vehicle description is unkn

Contact: Officer G Miller
[View in RMS](#)

OR-26-00138
Retail Theft
On February 11, 2026, at 7:04 hours, a Shoplifting Occurred at Dick's Sporting Goods, 723 Hebron Parkway #24, Lewisville, Denton County, Texas. An unknown subject entered the store and approached a trading card display at the front, near the staffed custo

Contact: Jeff Th...
[View in RMS](#)

OR-26-00141
Theft Under \$100
On 02/13/2026 at around 1324 hours, a male suspect described as a black male wearing a black sweatshirt, black pants, and dark sneakers, entered Walmart and selected a Hives and Honey Cari Jewelry Chest valued at \$89.98. The suspect also selected a single

Contact: Hailey Watkins
[View in RMS](#)

[Redacted]

OR-26-00129
Ultra Theft
On 02/09/2026 at around 1257 hours a black, heavy set female with red hair wearing a white shirt, gray leggings, and a pink purse entered ULTA Beauty at 4570 SH 121, LEWISVILLE, DENTON CO, TX. She is seen grabbing items from the NARS cosmetics display and

Contact: Ashley Pavy
[View in RMS](#)

[Redacted]

OR-26-00111
Guitar Center Theft
On 02/05/2026 at around 1118 hours, the pictured suspect entered Guitar Center at 2601 S I35E SBFR, LEWISVILLE, DENTON CO, TX. The pictured suspect is described as a black male with a full beard and glasses, wearing a white sweatshirt, white sweatpants, s

Contact: Hailee Watkins
[View in RMS](#)

[Redacted]

26-00585 25-10515 OR-25-01163
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CRIMINAL INTELLIGENCE BULLETIN
LEWISVILLE POLICE DEPARTMENT
1107 W MAIN ST, LEWISVILLE, TEXAS 75067
U // LAW ENFORCEMENT SENSITIVE

Prepared: Feb 20, 2026

THEFT PROP >=\$100-<\$750
Incident Number: OR-26-00167

Incident Date: Feb 19, 2026 18:57

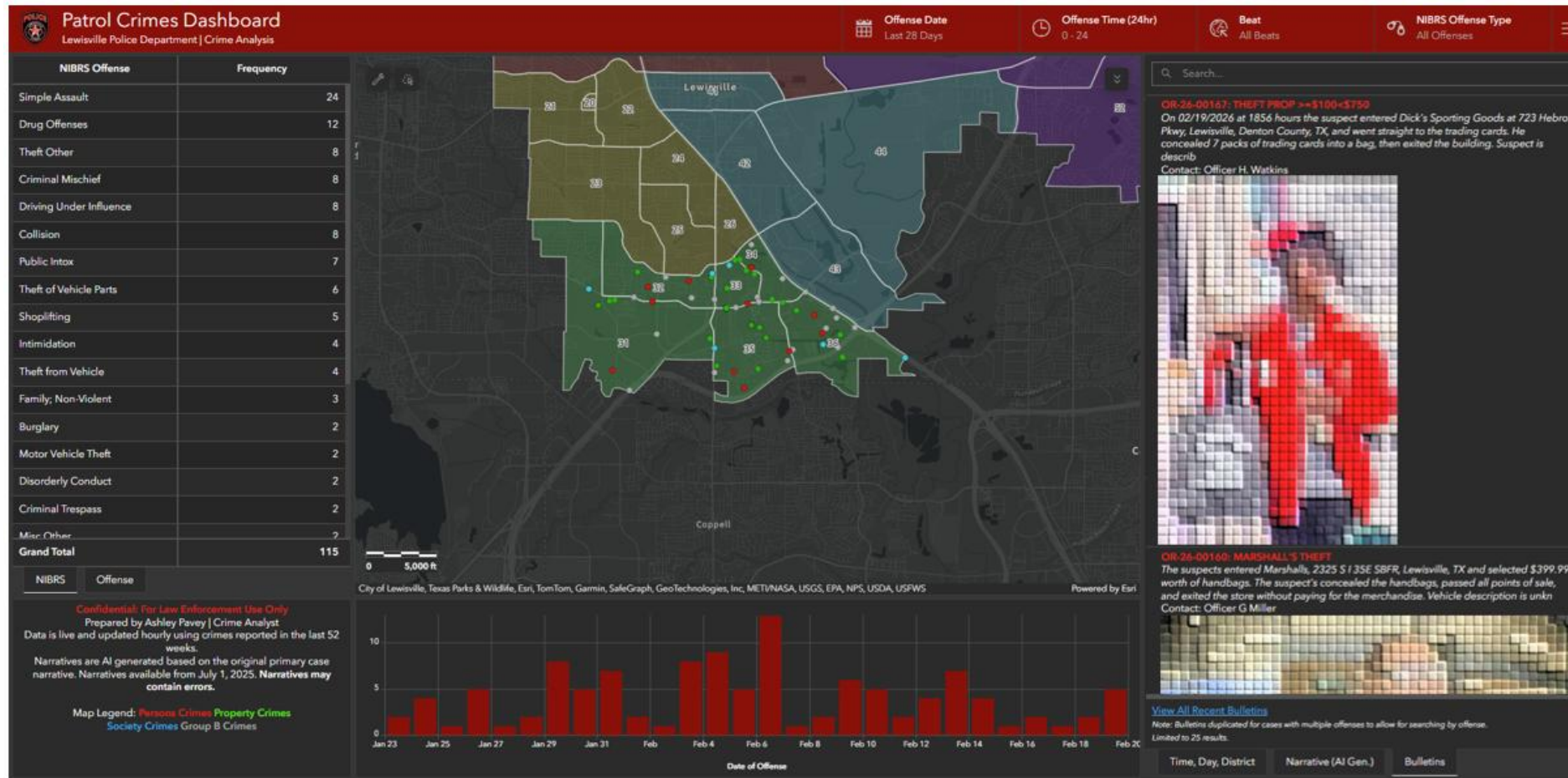
On 02/19/2026 at 1856 hours the suspect entered Dick's Sporting Goods at 723 Hebron Pkwy, Lewisville, Denton County, TX, and went straight to the trading cards. He concealed 7 packs of trading cards into a bag, then exited the building. Suspect is described as a black male with a red baseball cap, red jacket, gray shirt, black pants, black Nike running shoes, and worn-in hair in dreadlocks that were covering his face.

If you have or require information regarding this case, please contact:
Officer H. Watkins | (469) 849-4556 | h.watkins@cityoflewisville.com

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Intelligence Sharing Tools

- Data can be mapped and filtered to support geographic accountability
- Officers see information that is relevant to their own beats



**QUESTIONS OR
COMMENTS?**

PROJECT
SMARTER

—● DATA —● SERVICE —● IMPACT

Smarter decisions. Better service. Less frustration.

———— CITY OF LEWISVILLE ————