



FALL 2018 SUMMARY REPORT

APPENDIX

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Denton County Shelter Inventory

Organization	Type of Intervention	# of beds M, T, & W & during inclement weather*	# beds Th, F, Sa, Su*	Daily Average # of Clients* (2017-2018)	Days at Full Occupancy (turn clients away)	Hotel vouchers available	Shelter Days & Hours	Entry Requirements	Length of Stay	Future Plans	# beds	Other
Salvation Army Denton	Emergency Shelter Individual	42	30	20	0	Some vouchers available for families for stays up to 7 days	7 days/week 5pm to 7am	Breathalyzer, drug test. Accepts any ID, felons. No sex offenders, No weapons and No drugs	30-day stay; possible extension to 60 days if shelter guest is working/saving money	Potential for partnership with Denton Bible Church to increase inclement weather emergency shelter capacity at the Hangar	n/a	First come first served
	Emergency Shelter Family	0	0	0								
Monsignor King Outreach Center	Emergency Shelter Individual	92	0	64	1 (5 clients turned away due to lack of beds)	no	MTW & Inclement Weather 6:30pm to 8pm	No sex offenders. Accepts any ID, felons, case-by-case entry for people under the influence, personal items (w/bag check). Pets allowed	no restrictions	Data Unavailable	n/a	
	Emergency Shelter Family	1	0	0								
Salvation Army Lewisville	Inclement Weather Shelter Only (City of Lewisville must declare an emergency)	16	0	0	0	no	Inclement Weather Only	No guns or knives	only inclement weather days	Data Unavailable	n/a	
Wheeler House (Grace Like Rain)	Emergency Shelter (Future)/ Transitional Housing (single mothers and their children)	*	*	*	*	no	Staffed evening and overnight. Closed during the day.	Single women with Children (only boys 13 or younger)	4 weeks or less	3 Units (16 emergency shelter beds) for families ESTIMATED early 2019	16	Belongings can be stored at shelter during the day. *also Future TH - LoveFirst with 100 Units
Current Total MTW & Inclement Weather ¹ :		151	30	84	0	¹ Based on the daily average of 84, there are 67 beds available Mon., Tue., Wed. and during Inclement Weather but there is a gap of 54 beds ² Assumption is that the GAP figure represents the number of beds needed if all available beds are full. ³ DV - Domestic Violence/Sexual Assault						
GAP ² - Represented using PIT and HPL minus # available beds (not DV ³)												
2018 PIT COUNT	209	58	179									
10/18- Housing Priority List	403	252	373									

Denton County Shelter Inventory

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SPECIAL CLIENTELE ONLY												
Denton County Friends of the Family	Emergency Shelter & Transitional Housing (<i>victims of domestic violence and sexual assault survivors</i>)	32	32	24	Data Unavailable	Some vouchers available	24/7	Domestic violence and sexual assault survivors, no drug test, no background check, no ID required, personal items allowed, shelter requests for no weapons but no search	Average stay approximately 30 days	Data Unavailable		
GAP - Represented on PIT and HPL minus # available beds (DV only)												
2018 PIT COUNT	46	14	14									
10/18- Housing Priority List	58	26	26									
Cumberland Presbyterian Children's Home	Emergency Shelter & Transitional Housing (<i>single parent families</i>)	8	8	Data Unavailable	Data Unavailable	n/a	24/7	Children and teen 5-17 removed from their custodial home	Up to 90 Days	Data Unavailable		Texas Family and Protective Services

Denton County Shelter Inventory

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TRANSITIONAL HOUSING												
Cumberland Presbyterian Children's Home	Emergency Shelter & Transitional Housing (single parent families)	n/a	40	n/a	n/a	1	n/a	Single female head of household and children must be working, be drug free, Income Qualify (80%), have transportation, no violent crime conviction; Pay portion of rent	Average stay is 12 months	Data Unavailable		four duplexes on campus that serve eight families and 36 children between them, One unit is HCV permanent housing. One unit is for Zoie's Place TH for Youth aging out of Foster Care.
Denton County Friends of the Family	Emergency Shelter & Transitional Housing (victims of domestic violence and sexual assault survivors)											
Kyle's Place	Transitional Living Program (unaccompanied youth age 14 to 22)	n/a	16	n/a	n/a	n/a	n/a	Unaccompanied youth age 14-22	Up to 24 months	Data Unavailable		
Wheeler House (Giving Hope, Inc.)	Transitional Housing (single mothers and their children)	n/a	24	n/a	n/a	n/a	n/a	Single female heads of household and children	3-6 months	Data Unavailable		
Zoie's Place	Transitional Housing (young women ages 18 to 26)	n/a	4	n/a	n/a	n/a	n/a	priority to those aged out of the foster care system, but also those who experienced foster care.	9 to 12 months	Data Unavailable		
FUTURE PLANNED												
Crossroads of Hope	Transitional Housing (Veterans)	*	*	*	*	*	*	*	Up to 24 months	Tiny Homes Community based, 28 Single (390 sq. ft.) and 6 Family (504 sq. ft.)	16	Phase Development
Denton Basic Service Center	Tent Encampment/Cedar Sheds	*	*	*	*	*	*	*	Data Unavailable	Two concepts: 1) sanctioned tent encampment with tents on platform or 2) cedar dwelling (with no utilities)	35	Would like to begin as soon as possible
Serve Denton	Transitional Housing	*	*	*	*	*	*	*	Up to 24 months	8 Units; Mix of 2-3 bedrooms	16	Future - Still a few years out



Agenda

- **Crossroads of Hope Mission**
- **Description of Planned Services**
- **Community Planning**
- **Project Timeline**
- **Corporate Board of Directors**



Mission

Crossroads of Hope Veterans Community's mission is to better the lives of homeless Veterans with services to meet basic needs so they can become self-sufficient.

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Description of Planned Services – What?



The concept of Crossroads of Hope Veteran Community is to build a community that can provide not only an interim place for the Veteran to live, but also, **all of the support services necessary for the Veteran to heal and recover from their physical, mental, emotional, and/or spiritual injuries or other issues that may have caused or contributed to their homelessness.**

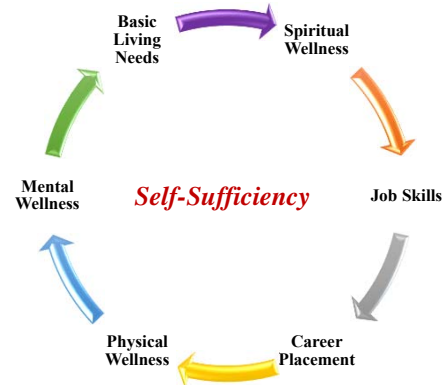


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Description of Planned Services – How?

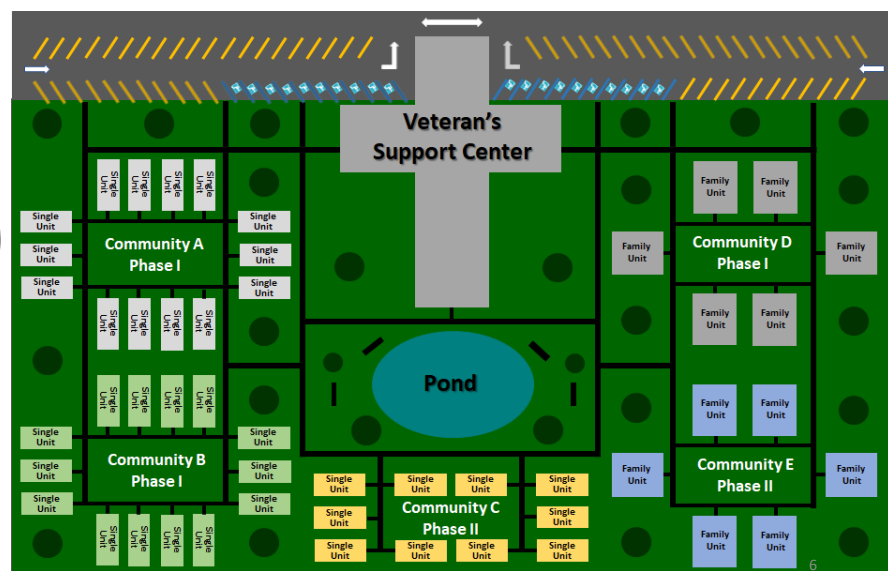


- ✓ Crossroads of Hope Veterans Community will use **tiny homes** to provide long term transitional housing along with incremental assistance with basic living necessities.
- ✓ **Through partnership** with local, state, and federal agencies, as well as other community organizations and businesses, Crossroads of Hope will **provide access to support services to address homelessness including**;
 - ✓ **Mental health services**
 - ✓ **Physical health services**
 - ✓ **Spiritual health services**
 - ✓ **Vocational training and/or rehabilitation**
 - ✓ **Job placement assistance**
 - ✓ **Financial management training**
 - ✓ **Veteran's Benefits advice**

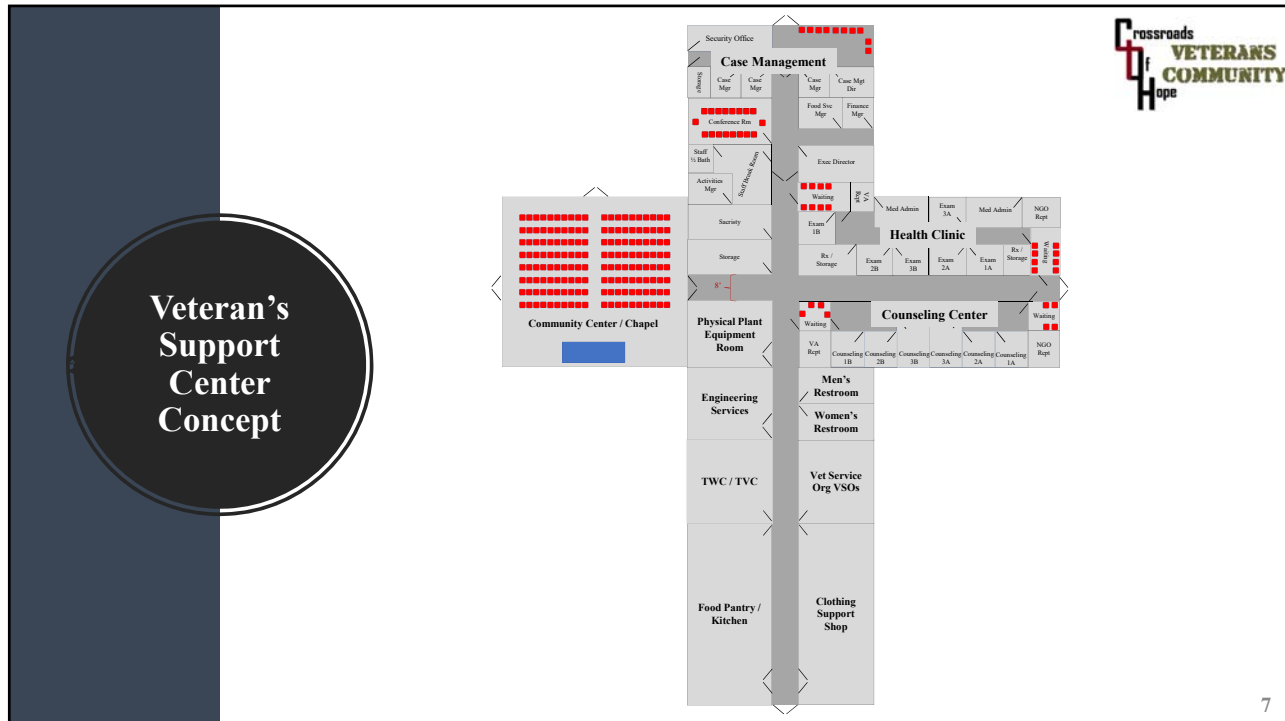


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The Community Concept



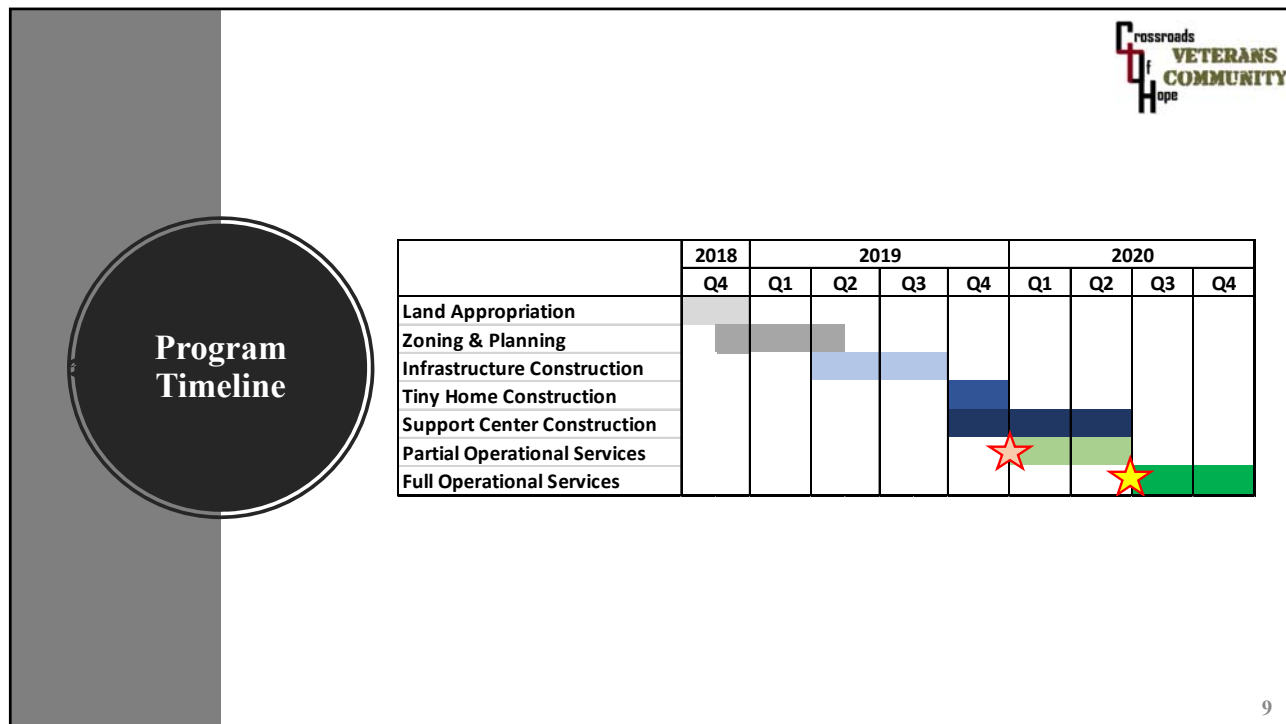
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Tiny Home Concepts

- ❖ Single Unit 390 ft²
- ❖ Family Unit 504 ft²
- ❖ Slab Mounted with no steps
- ❖ Optional 2nd Bedroom for Family Unit

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Corporate Board of Directors



Chaplain (Major) Lee Stafki
Board President
U.S. Army, Retired

Lee Stafki retired from the U.S. Army in 2007 and is a combat Veteran of multiple conflicts around the world. Since his retirement he has worked in a variety of industries in executive leadership with functional focus on business, product, and program management. His last position was with J.P. Morgan Chase & Co. as the Executive Director of Program Management Office. Lee is also a Military Chaplain within the Anglican Church. He serves not only as our Board President but also the Program's Executive Director and Chaplain.







Rear Admiral Dr. Richard Wells
Board Secretary
U.S. Navy, Retired

Dr. Richard Wells retired from the U.S. Navy in 2001. He also retired as a professor from the University of North Texas in 2009. Since then he has worked as a part-time faculty member and consultant for the Center for Civil-Military Relations at the Naval Postgraduate School in Monterey, California. Richard has served as the Junior Warden and in a variety of other ministry roles for Saint David's Episcopal Church in Denton.



Colonel Patrick Smith
Board Treasurer
U.S. Air Force, Retired

Pat Smith retired from the U.S. Air Force in 2008. He then was a Vice President with the Hun Development Corporation where oversaw the revitalization of housing on military installations. Currently, he is the Director of Local Outreach for Denton Bible Church where he leads efforts to build bridges with the community to meet physical needs and develop spiritual relationships. He is also the founder and past Executive Director of Serve Denton, a nonprofit organization that provides support for other nonprofits that open doors for people to become self-sufficient.

POCs			
			
Chaplain (Major) Lee Stafki LeeStafki@CrossroadsOfHopeVC.org Cell: (817) 201-6420	Rear Admiral Dr. Richard Wells RichardWells@CrossroadsOfHopeVC.org Cell: (940) 206-6328	Colonel Patrick Smith PatSmith@CrossroadsOfHopeVC.org Cell: (940) 597-3308	

Emergency Shelter Building Project

A place of grace, providing hope.



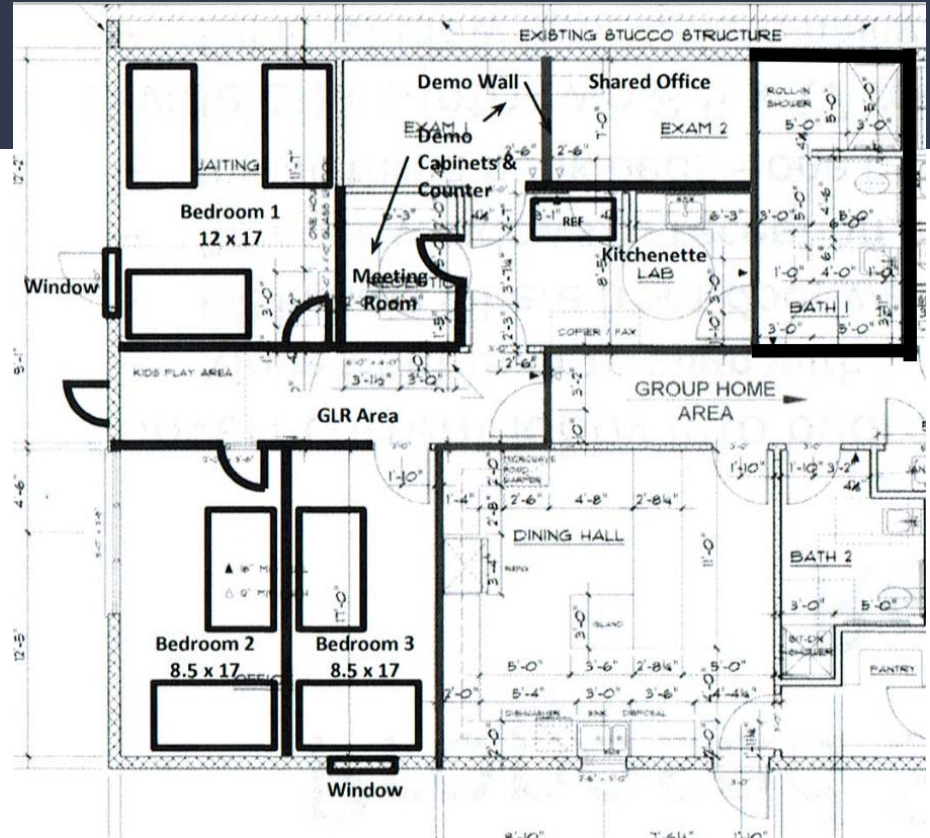
Where?

The Emergency Shelter will be in the front of the Wheeler House located at 821 N Elm Street in Denton.



What will be in it?

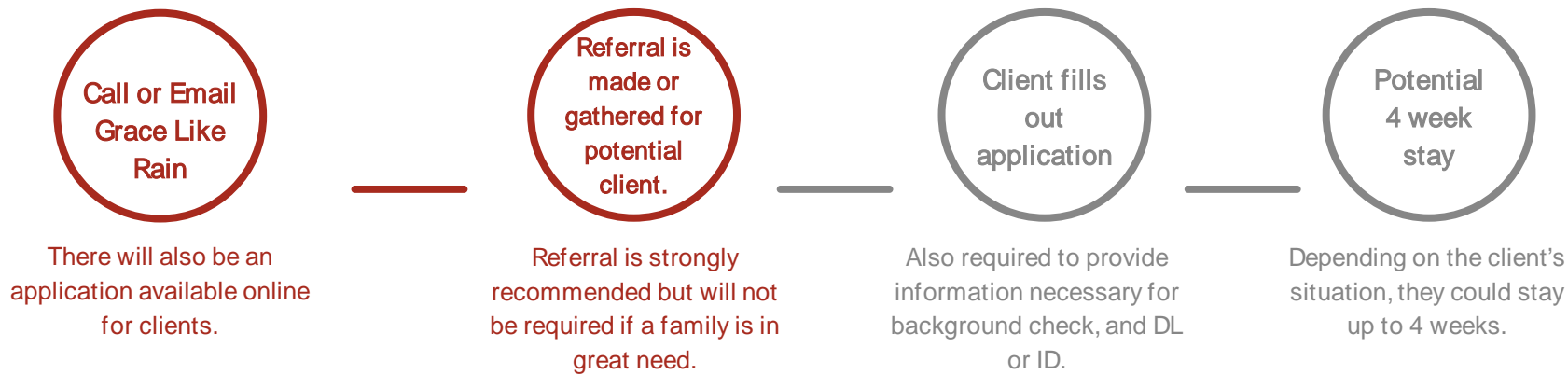
- 3 bedrooms, 1 Bathroom with Shower
- Kitchen
- Shared Office with Grace Like Rain and Giving Hope
- Meeting Room for intakes
- Open community area for kids



Qualifications

1. Single mom or woman with children in her care.
Boys are 13 or younger
1. Referral from a church, partnering agency, or a reputable person.
2. Drivers License or State ID
3. Background check completed before the first night stay
4. Breathalyzed upon entrance each afternoon.
5. Within 48 hours an application must be completed or at least begun the application process with Grace Like Rain, Giving Hope, or another partnering/reputable organization or ministry.

How to get into the Emergency Shelter



All clients staying at the Emergency Shelter will be required to start the application process for Grace Like Rain or another organization within 48 hours.

Hotels vs. Emergency Shelter

Hotels

6 Weeks Hotel Stay for 1 family was \$2,093

Unsafe Conditions

No food provided

Unknown and Uncontrolled Conditions

Emergency Shelter

1 month of Shelter for 3+ families will be \$950

Safe Place to go to at night

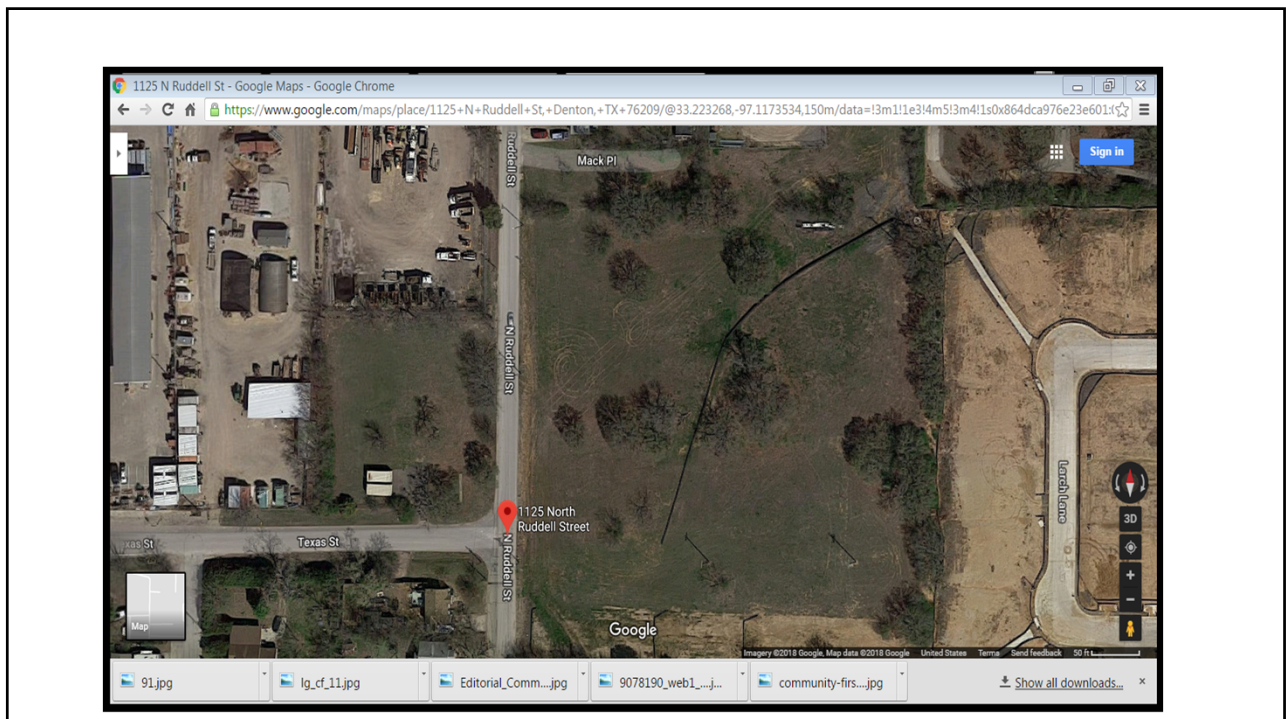
At least 2 meals a day

Clean and Sanitary Conditions

Denton Basic Services Center Project

Transitional Housing Plan







bridging the gap through employment.

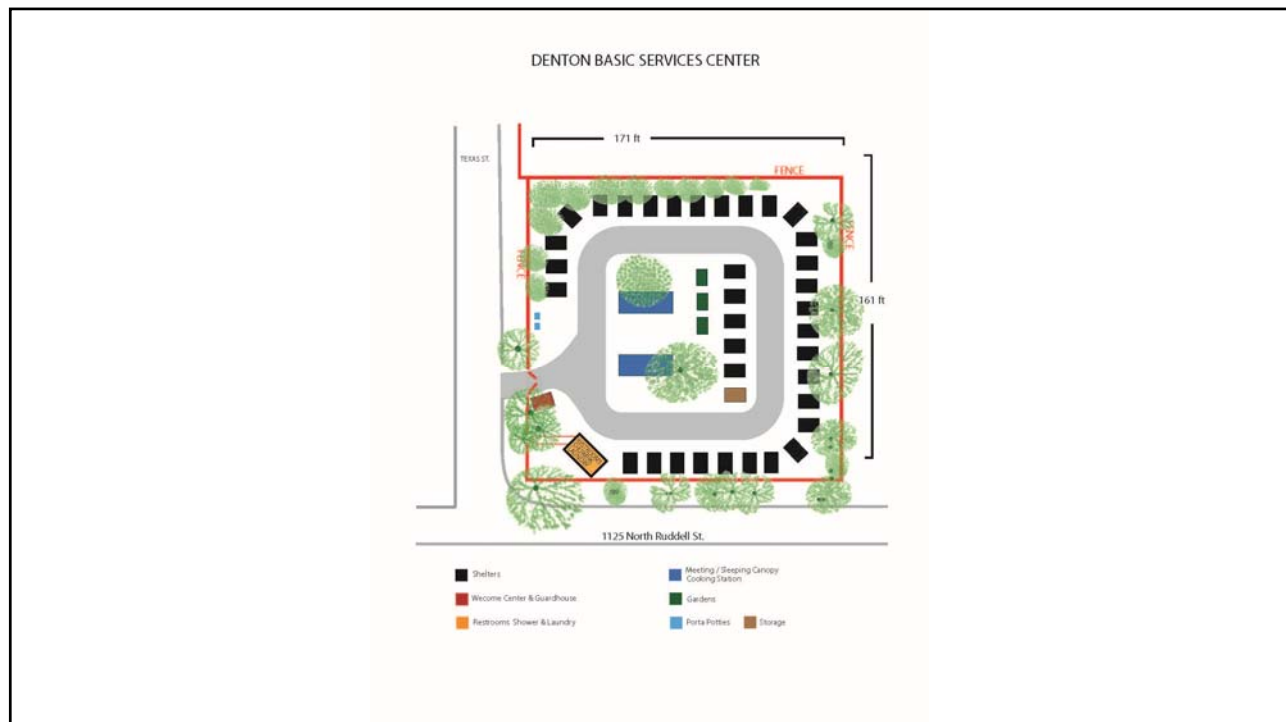




\$4449.00









Serve Denton Center

Housing Development

Serve Denton center

- Purchased campus in 2017
- Renovated Sep 17 - Mar 18
- 12 current partners, 3 new partners coming soon (HSNT, CACDC, DCFC)



Current Partner Agencies

On-site Partners

NewDay Services
for children & families

Community Services, Inc.
CSI A Community Action Agency

Zoe's
PLACE



Denton County
Friends of the Family

Youth & Family
Counseling

RecoveryResource
COUNCIL

TruExpansion
Foundation
EMPOWERING YOUTH AND ENRICHING LIVES

Big Brothers Big Sisters

mhmrtarrant
WE CHANGE LIVES

Giving
HOPE, Inc.

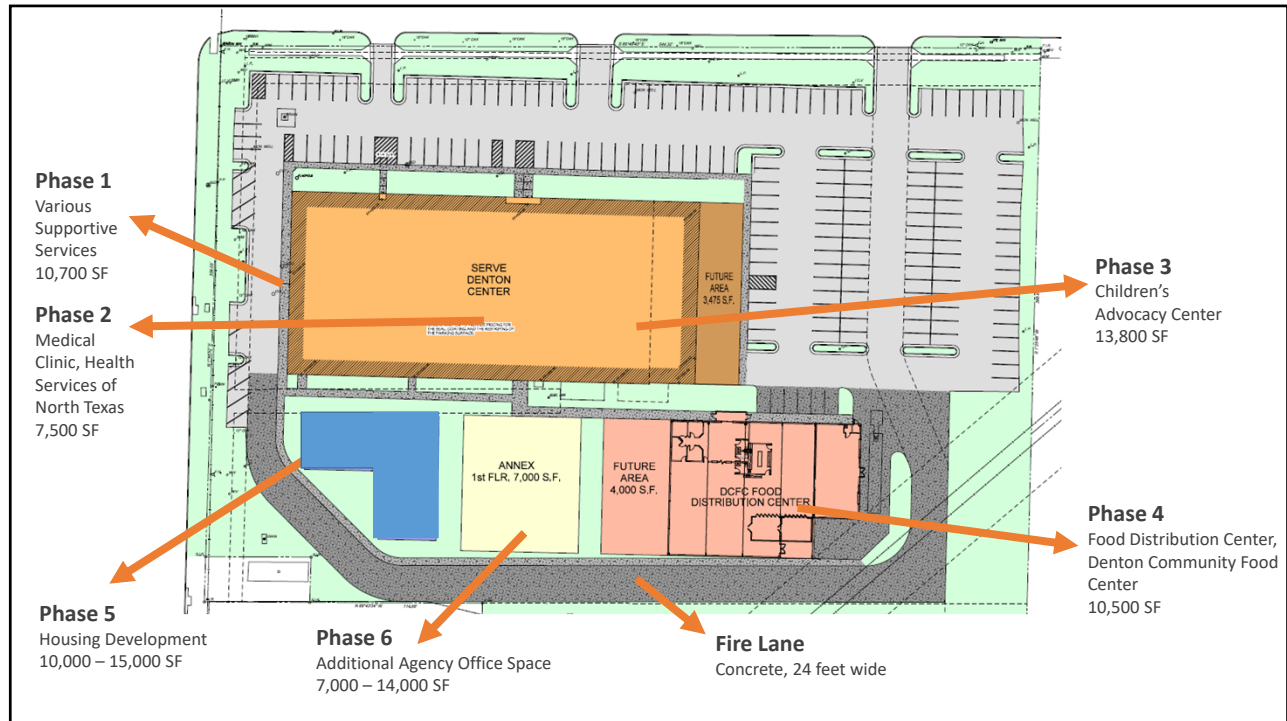
Virtual Partners

Refuge for
Women

W2W
EMPOWERING YOU

Serve Denton center expansion

- By June 2019, Serve Denton will have **45,627 sf** developed on the Serve Denton Center Campus
 - This includes 30 offices for phase 1 partners, a health clinic, advocacy center and food pantry.
- We have evaluated our expansion opportunities and have approximately 35,200 sf more that can be developed on the property **(to complete 80,827 sf)**
 - 15,000 sf for 3 story housing and childcare development
 - 14,000 sf for 2 story annex building
 - 4,000 sf for food center hub for TAFB
 - 2,200 sf for dental clinic





capacity

- The housing development layout currently has capacity for 8 apartments (mixture of 2 & 3 bedrooms) and 5,000 sf of childcare and/or office space
- The annex facility will be designed as need is determined
 - Approximately 30-40 additional offices to cover gaps – legal services, financial assistance, clothing, employment services
 - Potential for additional housing

Cost estimates

- We are estimating build out at \$185/sf for new development
- For the 15,000 sf housing and childcare center, \$2,775K
- For the 14,000 sf annex, \$2,590K
- For the 4,000 sf hub (\$140/sf), \$560K

Total Development: \$5.925M

FEEDBACK SURVEY METHODOLOGY & LIMITATIONS

The study was conducted with a primary goal of investigating shelter utilization in Denton County and whether the needs of the homeless population are being met. The data gathered would help improve current shelter practices and to increase current shelter capacity or availability in Denton county.

Methodology

This is a cross-sectional study that used convenient sample of individuals experiencing homelessness in Denton County. The survey included questions on demographics (age, gender, race-ethnicity, education, income), length of experiencing homelessness, physical and mental health, alcohol/substance use, information sources during emergencies, their experiences or fear of experiencing unpleasant events, attitudes, or comments which would prevent them from seeking a shelter. The study also inquired about what they currently like and what they would change in the shelters. This information is critical and would guide the future planning. For the most part, the responses to questions were “yes or no” except for the two questions that required write in responses.

Data Collection Procedure

Taking the time and staff/volunteer resources into consideration, the methodology was changed to paper-pencil self-reported survey to replace originally suggested personal interviews. Further, the group was also concerned that the clients would feel uncomfortable in expressing true feelings in a face-to-face interview. Hence, the survey focused on limiting the questions to collect necessary information and to limit the time taken to complete the survey to 10min. The data were collected during the week of October 22-28 from shelters and other social service organizations. Volunteers distributed the survey to the clients during the lunch time or when they arrived at a shelter to check in. Additional surveys were distributed to Denton County’s unsheltered population through street outreach efforts; these surveys were distributed primarily in Denton and Lewisville. The purpose of the survey, anonymity (not asking for the name), confidentiality (responses cannot be linked to any individual, responses will be aggregated and presented), were explained to the clients before administering the survey. They were also explained that the survey was voluntary, and they are free to discontinue at any point. For those who could not read or have vision problems, the volunteer read the questions and responses.

Study limitations

The study suffers from weaknesses that are typical of survey research. Data were collected cross-sectionally which limits our understanding of causal relationships among the study variables. We are also limited in understanding changes in individual situations, chronicity, or group changes among homeless overtime, for which we would need a tracking system that will yield longitudinal data. Participants were a convenient sample in selected shelters and soup kitchens. Those who completed the survey may not represent all homeless population, in particular, those who live in encampment or in any open public places. Thus, our results cannot be generalizable to all individuals experiencing homeless in Denton County.

Sometimes it is not possible nor practical to choose a random sample. Drawing random sample in a special population such as homeless is difficult as probability of selection cannot be known without the proper sampling frame and the population composition. As the population is highly diverse (not homogenous), simple random sampling is not appropriate. It is not possible to enumerate all homeless individuals and families to define a sampling frame where each individual is accounted for. Further, homeless population may include transient and individuals that we never can account for. Thus, the incomplete sampling frame introduces bias. In addition, it is not the intent of the study to provide estimates or rates, or test hypothesis to identify risk factors. It is simply to identify the needs and the reasons for not using the shelter.

Because data were self-reported, our findings could have been affected by subjective interpretation and information recall bias. Since the survey was conducted in English, some Spanish speakers (for example 5 individuals at Our Daily Bread) could not take part in the study. Additionally, refusal to respond to certain questions resulted in missing data which is problematic in making logical conclusions.



Inclement Weather Plan for Homeless Shelter and Expanded Services Denton, TX

When measures of extreme temperatures are reached or when other severe weather conditions take place public facilities, service provider locations, and emergency shelters are available for those living without a warm/cool, dry, and safe place to escape the weather extremes. For a current weather services list visit: <https://tinyurl.com/DentonHelps>

Extreme temperature will be defined as:

- Any day when the temperature low is expected to fall below 32 degrees, or
- Any day when the temperature high is expected to exceed 100 degrees, or
- Any City declared emergency for Weather conditions such as Ice, Severe Flooding, etc.

Day Time – Inclement Weather Warming Centers/Cooling Stations:

- **City of Denton Public Facilities** – Various City facilities are heated and/or air-conditioned with public access to restrooms, water fountains, and sitting areas during normal operating hours.

- **Parks & Recreation Centers:**

American Legion Building		(940) 349-8298
629 Lakey St.	Monday – Friday	10:00 a.m. - 3:00 p.m.
	Thursday	6:00 p.m. - 9:00 p.m.
Denton Civic Center		(940) 349-7275
321 E. McKinney St.	Monday – Friday	8:00 a.m. - 7:00 p.m.
Denton Senior Center		(940) 349-8720
509 N. Bell Ave.	Monday – Friday	8:00 a.m. - 9:00 p.m.
	Saturday	9:00 a.m. - 1:00 p.m.
Denia Rec Center		(940) 349-8285
1001 Parvin St.	Monday – Wednesday	7:00 a.m. - 9:00 p.m.
	Thursday – Friday	7:00 a.m. - 8:00 p.m.
	Saturday	9:30 a.m. - 6:00 p.m.
MLK Jr. Rec Center		(940) 349-8575
1300 Wilson St.	Monday – Friday	9:00 a.m. - 9:00 p.m.
	Saturday	9:00 a.m. - 6:30 p.m.
North Lakes Rec Center		(940) 349-8287
2001 W. Windsor Dr.	Monday – Thursday	5:00 a.m. - 10:00 p.m.
	Friday	5:00 a.m. - 9:30 p.m.
	Saturday	7:00 a.m. - 4:00 p.m.

Hours and services are subject to change, please check with the location/agency to confirm.

For a current weather services list visit: <https://tinyurl.com/DentonHelps>

Inclement Weather Plan for Homeless Shelter and Expanded Services - Denton, TX

Day Time – Inclement Weather Warming Centers/Cooling Stations (cont.):○ **Public Libraries:**

Emily Fowler Central Library		(940) 349-8796
502 Oakland St.	Mon, Wed, Fri, Sat	9:00 a.m. - 6:00 p.m.
	Tuesday, Thursday	9:00 a.m. - 9:00 p.m.
	Sunday	1:00 p.m. - 5:00 p.m.
North Branch Library		(940) 349-8761
3020 N. Locust St.	Monday – Wednesday	9:00 a.m. - 9:00 p.m.
	Thursday – Saturday	9:00 a.m. - 6:00 p.m.
	Sunday	1:00 p.m. - 5:00 p.m.
South Branch Library		(940) 349-8761
3228 Teasley Ln.	Monday	12:00 p.m. - 9:00 p.m.
	Wednesday	9:00 a.m. - 9:00 p.m.
	Tues, Thurs, Fri, Sat	9:00 a.m. - 6:00 p.m.
	Sunday	1:00 p.m. - 5:00 p.m.

○ **Fire Stations:** Public access to restrooms, water fountains, and sitting area.

Station 1: Central Fire Station		
332 E. Hickory St.	Monday – Friday	8:00 a.m. - 5:00 p.m.

Fire stations that have 24-hour public access:

Station 2: 110 Mockingbird Ln
Station 4: 2110 E. Sherman Dr.
Station 5: 2230 W. Windsor Dr.
Station 6: 3232 Teasley Ln.
Station 7: 4201 Vintage Pkwy.

○ **Police Station:** 24-hour public access to restrooms, water fountains, and sitting area

Station: 601 E. Hickory St.

● **Community Service Providers:** Warming Center, Cooling Center and Water Station

Our Daily Bread		(940) 382-5604
300 W. Oak St. Ste. 100	Monday – Saturday	10:00 a.m. - 1:30 p.m.
	Monday Evening	5:30 p.m. - 6:30 p.m.
Salvation Army Denton		(940) 566-3800
1508 E. McKinney St.	Monday – Friday	9:00 a.m. - 4:00 p.m.
	Shelter Overnight	5:00 p.m. - 9:00 a.m.

Hours and services are subject to change, please check with the location/agency to confirm.

For a current weather services list visit: <https://tinyurl.com/DentonHelps>

Inclement Weather Plan for Homeless Shelter and Expanded Services - Denton, TX

Shelter Overnight:

Monsignor King Outreach Center (MKOC)			(940) 391-1919	
300 S. Woodrow Ln	Every Mon, Tue, & Wen	6:30 p.m.	-	8:00 a.m.
	Inclement Weather Day	6:30 p.m.	-	8:00 a.m.
▪ Call (940) 391-1919 to confirm inclement weather opening				
Salvation Army Denton:			(940) 566-3800	
1508 E. McKinney St.	Sunday-Saturday (Daily)	5:00 p.m.	-	7:00 a.m.
	Inclement Weather	5:00 p.m.	-	9:00 a.m.
▪ Call (940) 566-3800 to confirm inclement weather opening				

Meals Served:

Our Daily Bread			(940) 382-5604	
300 W. Oak St. Ste. 100	Mon – Sat (Breakfast)	10:00 a.m.	-	10:30 a.m.
	Mon – Fri (Lunch)	11:00 a.m.	-	1:30 p.m.
	Sat (Lunch)	11:00 a.m.	-	12:45 p.m.
	Monday (Dinner)	5:30 p.m.	-	6:30 p.m.
Salvation Army Denton: Community Dinner			(940) 566-3800	
1508 E. McKinney St.	Monday-Sunday (Daily)	6:30 p.m.	-	7:00 p.m.

Find Help! Call 211 or visit: <https://rarebriefnonrecurring.org/experiencing-homelessness/>

DON'T WAIT FOR SEVERE WEATHER TO START HELPING!

Outreach providers need winter gear they can pass out now, so folks outside are ready for the cold, and to have in reserve during an emergency. Having the right gear staged in the right places before a crisis will help provider's better focus on direct services and life-saving efforts in the moment. Needed items include **warm socks, waterproof gloves or mittens, waterproof winter coats, lightweight blankets, fleece hats, tarps, hand warmers, and rain ponchos.**

Email dchcinfo@gmail.com to learn more about how to volunteer and donate.

Hours and services are subject to change, please check with the location/agency to confirm.

For a current weather services list visit: <https://tinyurl.com/DentonHelps>

City of Lewisville

Warming Centers & Emergency Shelter

Definitions

- **Public Facility:** Any facility, whether City-owned/operated or place of business, open and accessible to the public for warm refuge.
- **Warming Center:** Any facility specially designated and advertised as such, being a place for warm refuge from winter weather with heating, access to restrooms, winter weather safety and educational material, trained facility staff, and/or access to social services. Warming centers are typically operated during “business hours”, but sometimes operate during “extended business hours” (open a few hours later than normal), should the situation dictate.
- **Emergency Shelter:** A facility, typically with large open spaces such as a cafeteria/feeding area or gym that can be set-up and staffed temporarily to provide emergency accommodations to protect public safety and operated for overnight stay(s).

Lists of Facilities

(lists not all-inclusive, nor exact; must maintain flexibility to meet specific need)

Persons needing temporary relief from winter weather conditions can be encouraged to visit public facilities during operating hours such as the mall, movie theater, local restaurant, etc. If this does not provide adequate relief, contact with a social service agency for case management and needs assistance, may be required. These facilities may be recommended as places of warm refuge during business hours only.

- Lewisville Public Library, 1197 West Main Street, Lewisville TX
 - Monday – Thursday 10 a.m. – 9 p.m.
 - Friday – Saturday 11 a.m. – 5 p.m.
 - Sunday 1 p.m. – 5 p.m.
- Salvation Army Lewisville Community Center, 206 W. Main St., Lewisville TX
 - Monday – Thursday 9 a.m. – 12 p.m. and 1 p.m. – 4 p.m.
 - Friday 9 a.m. – 12 p.m.
 - Free lunch is served to the community Monday-Friday from 12 p.m. – 1 p.m.

These facilities may operate as official “warming centers” and will be advertised as such at time of designation. Business hours only, unless otherwise specified.

- Salvation Army Lewisville Community Center, 206 W. Main St., Lewisville TX
- Salvation Army Denton Community Center, 1508 E McKinney St, Denton TX

Determination on local facilities used as emergency shelters will be made at time of need. Emergency shelters may be activated when the NWS forecasts wind chill values at or below 20°F or wintry precipitation with 32°F temperatures or lower. These facilities below primarily serve the homeless population.

- Salvation Army Lewisville Community Center, 206 W. Main St., Lewisville TX
- Salvation Army Denton Community Center, 1508 E McKinney St, Denton TX
- Monsignor King Outreach Center (MKOC), 300 S. Woodrow, Denton TX 76205